



Terms and Conditions for CUBE and CUBE plus:

1. The CUBE and CUBE plus plans are exclusively offered to individuals.
2. The CUBE plans can be chosen by customers who own all four (4) core Cyta services (Mobile, Fixed, Internet Home, Cytavision).
3. Customers who do not own all Cyta services (Mobile, Fixed, Internet Home, Cytavision) must first apply to activate all services and then select the CUBE or CUBE plus plans.
4. All services must be owned by the same customer and issued on the same billing account.
5. The Internet Home service is only provided in areas where Cyta Fiber (optical network) is available.
6. The CUBE plans are offered with no commitment, each service's separate commitments apply.
7. If any service, within the plan, is removed/terminated, the CUBE plan will be ceased, automatically, and the remaining active services will be charged at the current retail prices.
8. The mobile service is offered either with sim only or with device installments. For devices on installments, a 24-month commitment is required.
9. Only the following services are included in the CUBE plans:
 - a. Mobile: FREEDOM Max
 - b. Fixed + Access: Telephony Plus
 - c. Internet Home: Internet Fiber 1Gbps
 - d. Cytavision TV app: (CUBE) Value or (CUBE plus) Variety plus Cyprus and International sport events.
10. The total subscription fee for the CUBE & CUBE plus plans is derived from the activate four services, offered at a reduced price for the duration of the CUBE plan. The reduced price is activated automatically as long as the 4 services are active, and the customer chooses the CUBE or CUBE plus plan. The reduced price is presented as a discount on the customer's final bill.
11. In the CUBE & CUBE plus plans, customers can add up to six (6) mobile phone numbers at a reduced price, which must belong to the same customer.
12. Additional services can be added to the CUBE and CUBE plus plans at the corresponding current charges.
13. Sports packs are not offered with the Cytavision service in the CUBE plan. Sports packs are available in the CUBE plus plan only.
14. Existing Internet Home 2Gbps customers will keep the service with an additional charge of €15/month.
15. Upgrading from CUBE to CUBE plus is free of charge.
16. Downgrading from CUBE plus to CUBE incurs a charge of €25.
17. Changes are made through Cyta service channels and authorized Cyta partners.
18. In the FREEDOM Max Mobile Program, installment packages are available for Smartphones/Watches, with a 24-month commitment.
19. In the CUBE & CUBE plus plans, customers can select devices with installments, with a maximum of six (6) mobile devices.
20. In the Internet Home Program, installment packages are available for tablets with a 24-month commitment.
21. In the Cytavision TV app Program, installment packages are available for smart TVs with a 24-month commitment.

22. In providing devices with installments, the customer's creditworthiness is evaluated based on criteria set by Cyta.
23. The customer may benefit from priority access to pre-order available smartphones whenever a relevant promotional campaign or pre-order period is offered.
24. The €50 or €100 voucher may be used within 12 months from its date of issue. It is valid for the purchase of a device through installment payments from Cyta stores or authorized partners. It cannot be combined with other vouchers and cannot be used for bill payments. In the event of an upgrade from CUBE to CUBE Plus, no new voucher, higher-value voucher, or top-up of the voucher value will be granted.
25. The free SameNumber subscription with eSIM for 12 months applies exclusively to the activation of SameNumber on a smartwatch. It is granted only once per connection. If the customer activates multiple SameNumber connections on smartwatches, the benefit will be provided for only one of them.
26. The free soeasy package with 50GB is provided via a voucher through Cyta Rewards and applies exclusively to the issuance of an eSIM at a Cyta store.
27. The CUBE and CUBE plus plans are non-transferable. If customers wish to transfer their services, the CUBE plans must first be terminated, the services will revert to current retail prices, and the CUBE plan will then be re-issued to the new customer.
28. Cyta reserves the right, at its discretion, to reject any application.
29. These terms and conditions apply in combination with and/or in addition to the following terms and conditions: Cyta's Internet and Telephone Service, Mobile plan, Cytavision service, and/or any additional services and/or offers you may enjoy.
30. Cyta reserves the right to modify the terms and conditions of the CUBE plans at any time. The new terms and conditions will be published [here](#).