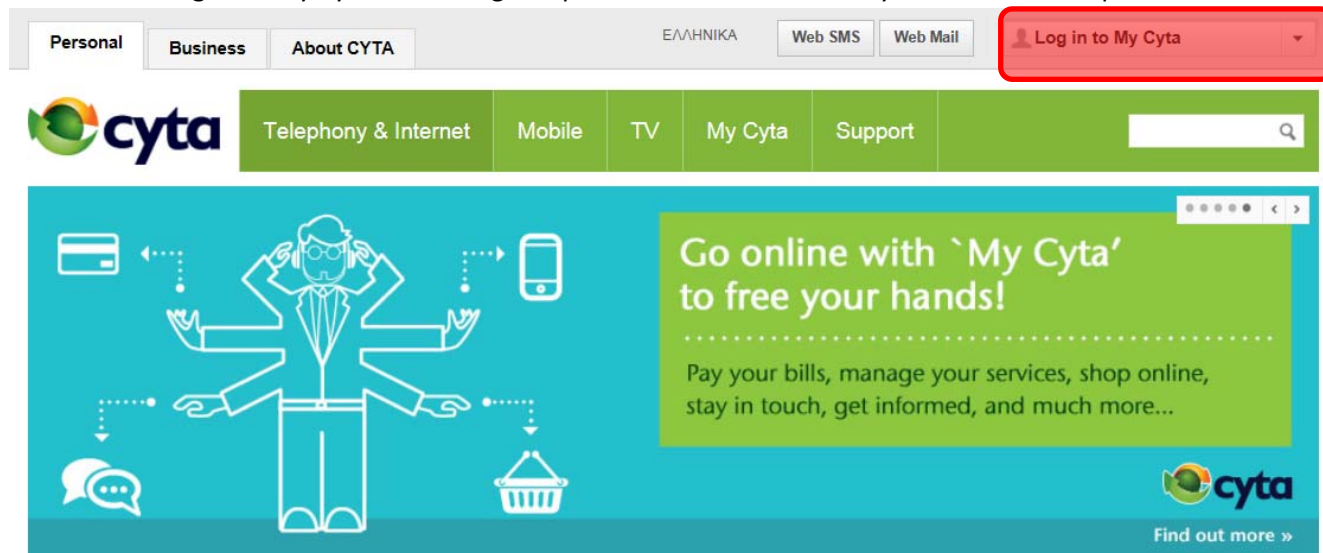


Guide- Addition of Fixed Telephony to My Cyta portal

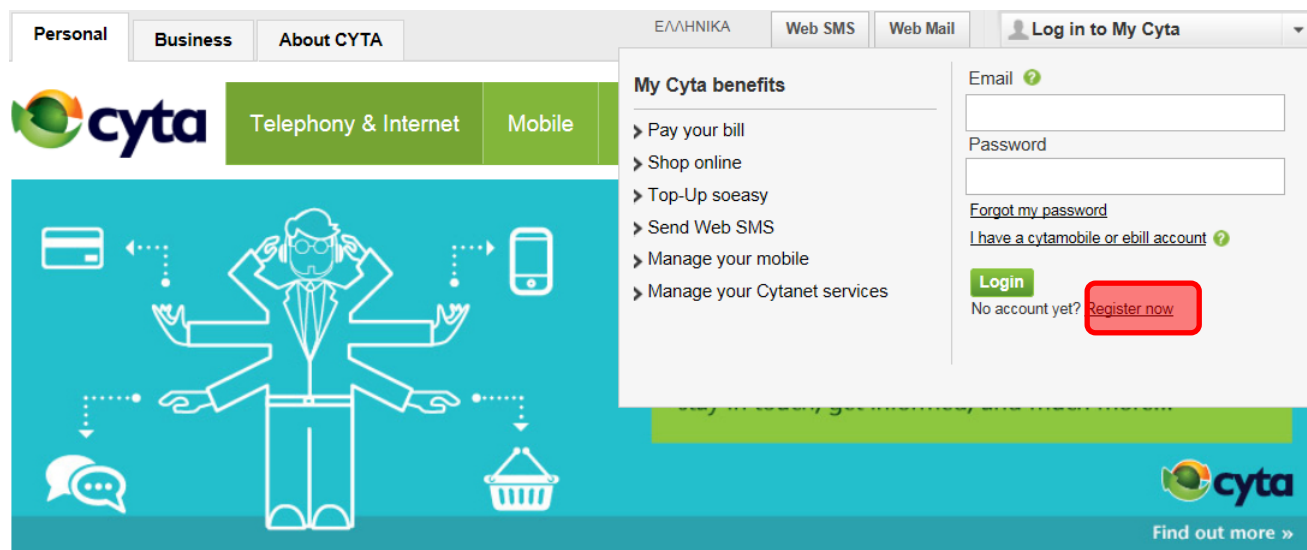
1. Registration to My Cyta portal

To register to My Cyta portal visit Cyta website at: www.cyta.com.cy

1.1 Click on “Log in to My Cyta” on the right top corner of the website as you can see in the picture below:



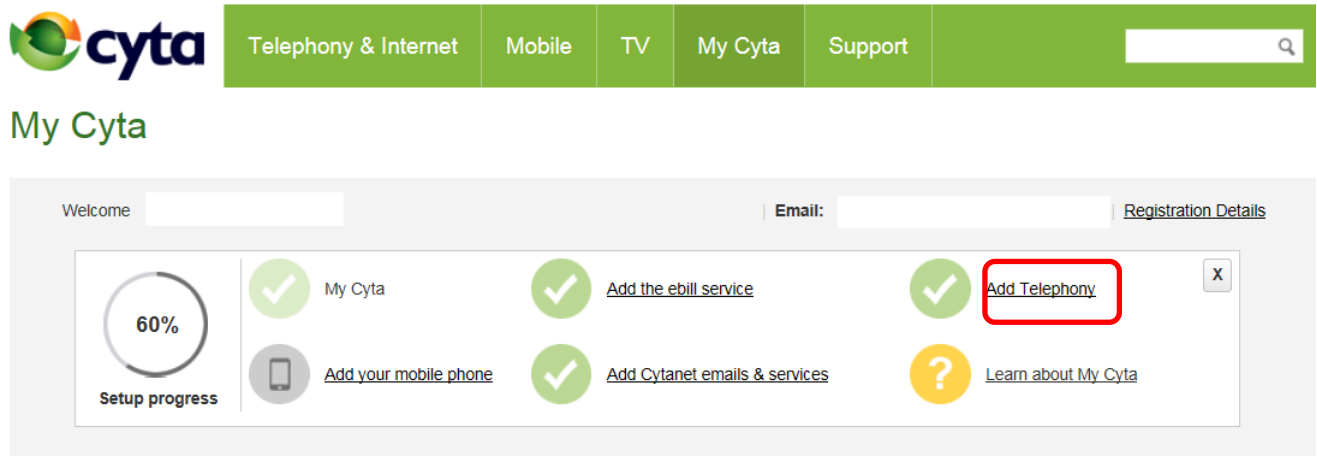
1.2 From the drop down menu click on “Register Now”.



1.3 Fill in your e-mail and password and all the necessary information to register to My Cyta according to the instructions provided.

2.1 Addition of Fixed Telephony to My Cyta portal

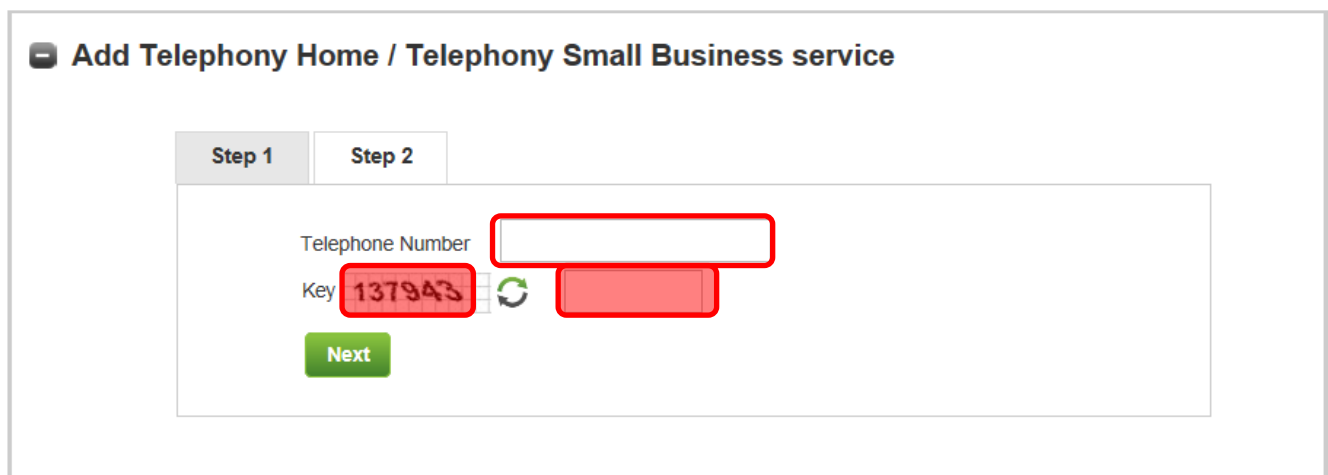
2.1 Log in to My Cyta using your e-mail and password. From the central menu select “Add Telephony”.



The screenshot shows the My Cyta portal interface. At the top, there is a navigation bar with the Cyta logo and menu items: Telephony & Internet, Mobile, TV, My Cyta, and Support. Below the navigation bar, the "My Cyta" section is visible. It includes a "Welcome" message, an email field, and a "Registration Details" link. A central dashboard displays a "Setup progress" indicator at 60%. Several service status icons are shown: "My Cyta" (checked), "Add the ebill service" (checked), "Add Telephony" (checked and highlighted with a red box), "Add your mobile phone" (unchecked), "Add Cytanet emails & services" (checked), and "Learn about My Cyta" (question mark icon).

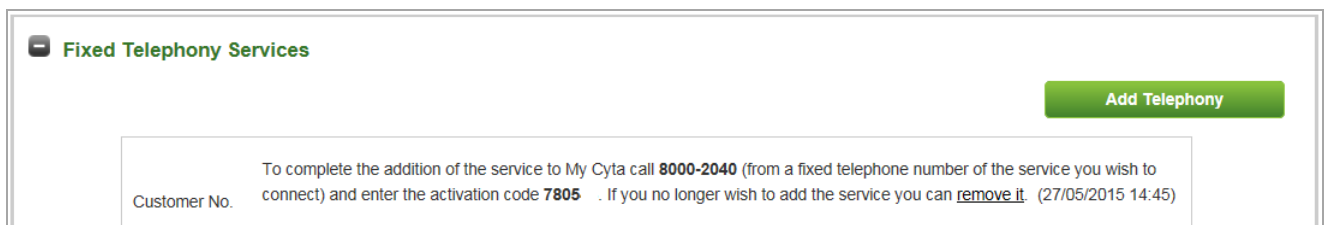
2.2 On the new page, insert one telephony number which is using Telephony Home Plus or Telephony Small Business service, and the numerical key provided from the webpage.

When you click on «Next» a 4 digit coded will appear on the screen.



The screenshot shows the "Add Telephony Home / Telephony Small Business service" form. It has two steps: "Step 1" and "Step 2". The form contains a "Telephone Number" field (highlighted with a red box) and a "Key" field (containing "137943" and highlighted with a red box). A "Next" button is located below the key field.

2.3 Next (Step 2) you will be prompted to call **free of charge** to 8000-2040 from one of your Telephony Home/ Telephony Small Business numbers and insert from your phone the 4 digit code provided from My Cyta portal.



The screenshot shows the "Fixed Telephony Services" confirmation page. It features a green "Add Telephony" button. Below the button, there is a text box with instructions: "To complete the addition of the service to My Cyta call **8000-2040** (from a fixed telephone number of the service you wish to connect) and enter the activation code **7805** . If you no longer wish to add the service you can **remove it**. (27/05/2015 14:45)". A "Customer No." field is also visible.

Your call to 8000-2040 successfully finalizes the addition of your Fixed Telephony Services to My Cyta portal.