soeasy International

- 1. soeasy International plan cannot be combined with soeasy Plus και soeasy Youth plans.
- 2. After you activate the plan you need to top up your account, with the value that fits your needs, €10 or above.
- 3. Once you top-up (a range of recharges from €10) the **amount** will be credited to your account as well as an allowance of **international minutes** for calls from Cyprus to international standard geographic landlines and mobiles in certain countries. Calls to other numbers including premium rate and non-geographic numbers are not included.
- 4. **Qualifying countries** included in soeasy International plan, may change from time to time, so you need to check the list.
- 4. International minutes are valid for **30 days** from the date they're applied to your account until 23:59 on the 30th day. We'll try to apply your international minutes as soon as you've made a qualifying top-up but it may take up to 24 hours to be applied to your account. If you make another top-up within your current 30-day period, you'll get another allowance of international minutes for the next 30 days.
- 5. **Unused** international minutes are not transferable when the 30-day validity period expires. If you exceed your international minutes allowance, you will be charged at the standard price plan rate.
- 6. If you get a prize for international calls from **soeasy Rewards**, this amount will be used first. Please be aware.
- 7. To **switch** to a different soeasy plan (soeasy Plus or soeasy Youth) you first need to deactivate soeasy International and then activate the plan you wish. Any unused international minutes from your allowance will be lost.
- 8. soeasy International plan is for **personal non–commercial** use only and subject to the soeasy pay as you go Terms and Conditions.
- 9. We can vary these terms from time to time and will notify you if it's to your disadvantage.