

soeasy Plus

1. soeasy Plus is available to soeasy pay as you go customers. It cannot be combined with soeasy Youth or soeasy International plans.
2. You first need to activate the plan and then proceed to top up your soeasy number with the value (€10, €20 or €35) you wish.
3. Every time you top-up you will receive an allowance of minutes for use to standard fixed and mobile numbers within Cyprus or while roaming to European Union countries, local SMS and GB to use in Cyprus or while roaming to EU. Call charges from inclusive allowance apply per 30 seconds. You will also receive an allowance of €2 (pocket money) to use for any service.
4. Inclusive allowance of Minutes, SMS, GB and pocket money is valid for 30 days from the date it is added to your number until 23:59 on the 30th day. If you top-up again within your current 30-day period you will get another allowance of minutes, SMS, GB and pocket money, valid for the next 30 days.
5. Any unused minutes, SMS, GB and pocket money are not transferable to the following month, after your 30-day period expires. If you run out of minutes, SMS and Mobile Internet, you may use the €2 pocket money at the standard price plan rates or top-up. Once you spend the pocket money, then you have to top-up again to be able to use your phone.
6. If you top-up €1, €3, €5 or €50, the amount will be credited to your main account and can be used at the standard price plan rates.
7. SMS messages included in the plan can be used within Cyprus or while roaming in the EU. SMS sent from Cyprus to international destinations are not included. To be able to send messages to international destinations and after €2 pocket money is used, you will need to top-up your soeasy number.
8. To switch to a different soeasy plan (soeasy Youth or soeasy International) you must deactivate soeasy Plus by sending off soeasy plus to 8000 and then activate the plan you wish. Any unused minutes, SMS, Mobile Internet and pocket money from your allowance will not be transferred.
9. If you decide to switch from soeasy Plus plan to a Pay Monthly Plan, any unused minutes, SMS, GB and pocket money from your allowance will not be transferred.
10. The allowance, including pocket money cannot be transferred to another soeasy number with the Money Transfer Service.
11. If you have activated a different plan and you want to activate soeasy Plus, you must first deactivate your existing plan first.
12. soeasy Plus is for your personal, non-commercial use and is subject to the soeasy pay as you go.
13. Terms and Conditions. Cyta may vary or amend these terms.