Terms of provision of the Service

- 1. This service is exclusively offered to legal entities (companies).
- 2. The provision of the Service will be concluded upon submission of a written request by the company to Cyta, and will be offered provided that:
 - (a) There is a connection to the Cyta ebill service

The company must submit the following information to the ebill service:

- The employee's mobile telephone numbers that the service should cover.
- The employee's customer number (which is stated on the employee's telephone bill).
- The amount (excluding VAT), with which the company wishes to subsidise each employee (e.g. €25).
- The commencement date of the Service (month, year).
- The termination date of the Service (month, year).

The company may be also informed on the historical records of the Service by month, or by mobile telephone.

- (b) The mobile telephone bill is settled through a bank standing order.
- (c) The mobile telephone bill does not have any unsettled amounts.
- (d) The pay monthly plan to which the Service will be charged must be active, and belong to the aforementioned company.
- 3. Upon application for the provision of Service, the company must name the number of the mobile telephone to which the Service will be offered, and to which all charges will be made. The email address of the company must also be submitted in order to allow Cyta to notify customers by email in the event of a problem.
- 4. The Service can be offered only to mobile telephone numbers connected to a Cytamobile-Vodafone pay monthly plan that either belong to the individuals named by the company, or to the company itself.
- 5. Subscriptions and charges are calculated on a monthly basis, irrespective of when the service was activated or terminated.
- 6. In the event that the company wishes to change the mobile telephone number to which the Service is being charged, it must terminate the Service and submit a new application for the Service, provided that any outstanding bills of the previous mobile telephone number are settled.
- 7. Every company can order this Service only for one (1) pay monthly plan account.
- 8. In the event that the company fails to settle the outstanding amount of a bill that was charged with the company's subsidy amounts, the amounts will be not passed on to employees but will remain outstanding on the bill and must be settled by the company. The service will not operate the following month until the outstanding amount is settled.

- 9. The company is responsible for the data submitted in the ebill system, and shall be responsible for settling all amounts which will be charged to the mobile telephone numbers registered, whether they belong to its employees or not. The legal entity can terminate the service anytime via the ebill Service. The termination will have immediate effect.
- 10.In the event the service is terminated, the company will only be able to view historical data.
- 11. The historical data will be kept for six (6) months.
- 12.A legal entity (company) may apply for the Split Bill service at any time during the month.
- 13. The subscription fee will be charged for the whole month for when the service was started, and for when the service was terminated.