

Terms and Conditions MakeYourOwn Pay monthly plan

1. The plan is available to new and current mobile telephone customers
2. The transfer from the Classic and Light pay monthly plans is free of charge.
3. To be eligible customers must select a voice package (TALK), and optionally, one of the remaining packages (SMS, Mobile Internet)
4. The MakeYourOwn Plan is offered a) with a 12month commitment to a discount of 10% on Voice minutes and SMS packages subscription, as long stay in the program for 12 months from the provision date, of the plan, b) with a 24month commitment to a discount of 20% on Voice minutes and SMS packages subscription, as long stay in the program for 24 months from the provision date, of the plan or c) without commitment. Basic subscription is excluded from the discount. After the 12/24 month period, provided no renewal has taken place or no other new Plan has been selected by the customer, the existing MakeYourOwn Plan without time commitment shall come into force and without being entitled to the discount.
5. In case of termination of the MakeYourOwn Plan, before the expiry of the 12 or 24 month period, the customer is obliged to settle the following amount

	Early Termination Charge
12month commitment	€25
24month commitment	€25

6. The choice of a voice package (TALK) & mobile internet package is placed on direct force while the SMS packages from the next day.
7. Each client can hold only one package of each product (TALK, SMS, Mobile Internet)
8. Upgrades of MakeYourOwn Plans to a higher allowance plan (Minutes, SMS) is limited to once (1) every 30 days, whereas downgrade to a plan with lower allowance or termination of a package is limited to once (1) every 90 days, without charge. The early termination of a package (TALK, SMS), before 90 days, is charged with €10 including VAT, per package.
9. Should voice minutes be exhausted under the TALK and SMS package within the calendar month of its validity, a fixed charge for the service will ensue.
10. Should the data volume of the Mobile Internet package be exhausted, then the fixed charge for the service will ensue.
11. Voice minutes of the MakeYourOwn plans apply to calls made from Cyprus and to all national networks (mobile and fixed numbers) and/ or for international roaming calls within the European Union (mobile and fixed numbers). Therefore excluded are the international calls, premium calls or calls to special numbers.
12. The SMS allowance refers to messages sent from Cyprus to all local/national networks and/ or for SMS on international roaming within the European Union. Excluded are SMS to foreign networks or to other services (short numbers)
13. The Mobile Internet (MB's) applies to Internet use over a mobile telephone while in Cyprus and/or while roaming within European Union. For Mobile Internet, usage controls apply, according to the available data volume, with relevant alerts and options for the customer. If the data volume allowance is exhausted within the month, then, depending on the choice of the customer, the relevant charges apply.

14. For the use of voice minutes, SMS and Mobile Internet in international Roaming within the European Union, Cyta applies a Fair Usage Policy based on the European Union Roaming Rules "Roaming Like at Home"
15. The monthly subscription for the TALK and SMS packages is calculated on a daily basis. A client who will be connected in the middle of a calendar month will be charged in accordance to the package selected.
16. The subscription of mobile internet packages is calculated on a monthly basis and the customer is entitled to all the included data volume.
17. The unused, voice minutes (TALK), SMS and data volume for a month cannot be transferred to the following month.
18. Cyta reserves the right to amend the present terms and conditions of this package.