



	Pay monthly Classic (inc. VAT)	Pay monthly RED/ RED Family / BLACK/ Youth / FREEDOM/ MakeYourOwn (inc. VAT)
<b>Network Services</b>	€	€
<b>Call transfer or forwarding to:</b> the Voicemail of your mobile a fixed phone or other fixed phone Voicemail other mobile phone during 07:00 - 22:00 other mobile phone during 22:00 - 07:00	Free National call to fixed National call to mobile National call to mobile	Free Base on package Base on package Base on package
<b>Voicemail</b> Leave / Listen to messages SMS notification	Free National call to mobile Free	Free Base on package Free
<b>Fax &amp; Data (Dial-up 9600bps)</b>		
<b>Fax Calls to:</b> Fixed phone Mobile phone	National call to mobile National call to mobile	Base on package Base on package
<b>Data Calls to:</b> Mobile phone Internet provider (8090-16XX) ** Internet provider without subscription*	National call to mobile 7,38 cent / min 7,80 cent / min	Base on package 7,38 cent / min 7,80 cent / min

### Rates for all Pay Monthly Plans

#### Short Numbers

##### Calls to Cytamobile-Vodafone service numbers

	€
126 - Information about Emergency telephone numbers (14XX)	Free
132 - Cyta Call Centre (From Cyprus )	Free
11892 - Cyta Directory Enquiries	39,00 cent / call+ 6 cent / 15 seconds
90901893 - Exact Time	19,04 cent / call
11894 - International Directory Enquiries	237,06 cent / min
80000197 Cyta Faults Report	Free

80000198 -	International Calls via operator	Free
112 / 199	Emergency Services	Free
1883 -	Soeasy pay as you go Automatic Operator	Free
151 -	Committee on Missing Persons in Cyprus (CMP)	Free

## Useful Numbers

€

### Calls to Useful Numbers

1400 -	Hospitals Info	Free
1401 -	Drugs Information & Poison Control Center	Free
1404 -	Psychological Intervention Service	Free
1405 -	Pancyprian Association of Rare Genetic Diseases "MONADIKA XAMOGELA"	Free
1406 -	Therapeutic Program for Victims of Domestic Violence, "PROTEAS"	Free
1407 -	Forest Fire Reports	Free
1408 -	Communication between deaf & non deaf people	Free
1409 -	Communication between non deaf & deaf people	Free
1410 -	Drugs Help Line	Free
1412 -	Ministry of Health - Results for Coronavirus (Covid 19)	Free
1414 -	Hunter's Line	Free
1416 -	Cyprus Public Transport Services	Free
1420 -	Ministry of Health - Coronavirus Accident Detection Line (Covid 19)	Free
1450 -	Ministry of Health - Coronavirus Information Line	Free
1422 -	Cyprus National Addictions Authority (NAAC)	Free
1424 -	Cyprus Diabetic Association	Free
1429 -	Line of Consumer	Free
1430 -	Centre of Service of Soldiers and Citizens	Free
1431 -	Quit Smoking Helpline	Free
1433 -	Ministry of Labor - Employee Allowances	Free
1440 -	Emergency Center for victims of domestic violence	Free
1441 -	Search and Rescue Center	Free
1442 -	Medic Alert	Free
1443 -	Sovereign Base Areas Police	Free
1454 -	Communication, Support and Counseling Line of the Cyprus Exceptions Authority	Free
1455 -	Family Plan Association	Free

1456 -	Center of multiple intervention for psychological health	Free
1460 -	Police Confidential Line	Free
1464 -	HIV/AIDS Support Center	Free
1469 -	EA.A.ZΩ Cancer patient and relatives Association	Free
1470 -	Caring for Military Staff	Free
1474 -	Cyprus Patients' Associations Federation	Free
1480 -	CyberSafety	Free
1490 -	National CSIRT-CY	Free
1494 -	TELETHON	Free
1497 -	Contact Line for Victims of Trafficking	Free
1498 -	Drugs Law Enforcement Unit	Free
1499 -	Police Help Line	Free
1800 -	EAC - Customer Call Center	Free
1818 -	EAC - Customer Call Center	6,72 cent / min
17000-	Health Insurance Organisation (NHIS)	Free
17001-	Neonatal Hearing Screening Program	7,00 cent / min
90901412/3/4/5/6 -	Chemist on-call	24,42 cent / min
90901420 -	Electricity Faults Report	16,20 cent / min
90901432/3/4/5/6 -	Private Surgeries on-call	€

**Itemised Bills: €**

Basic Itemised bill - restrict digits (connection, subscription)	Free
Basic Itemised bill - permit digits (connection, subscription)	Free
Reissuing of basic itemised bill - restrict digits (provision)	10,16
Reissuing of basic itemised bill - permit digits (provision)	10,16
Extended Basic Itemised bill	Free
Extended itemised bill - restrict digits (connection)	10,16
Extended itemised bill - permit digits (connection)	10,16
Extended itemised bill - restrict digits (subscription)	2,03
Extended itemised bill - permit digits (subscription)	2,03
Reissuing Extended itemised bill - restrict digits (provision)	10,16
Reissuing Extended itemised bill - permit digits (provision)	10,16
Extended Itemised bill	10,16

**my contacts: €**

Contacts Upload to web	€ 2,03 / upload
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Contact Download to SIM card

€ 2,03 / download

## Messages

€

### Missed call notification

SMS Notification

Free

### SMS Alerts:

Activate/Deactivate

Free

Received message

Free

### Web SMS:

First 10 Web SMS messages per day

Free

Extra web SMS messages per day

2,07 cent / message

### Birthday

Request

Free

Received

10,16 cent / message

Activate/Deactivate

10,16 cent / message

Received message

10,16 cent / message

## Customer Care:

€

Change of SIM Card

2,50

Due to mobile & SIM incompatibility

2,50

Due to SIM defect or damage within six months from  
activation date

2,50

In all other cases (e.g. loss)

2,50

Change of Name

10,16

Transfer of Ownership

10,16

Transfer of Ownership (Sub Death)

Free

Change of voice Number

10,16

Temporary Service Disconnection

Free

Service Reconnection

2,50

Cease GSM service

Free

**Conference Calls Barrings**

Barring of Conference Calls	Free
Debarring of Conference Calls	6,10

**Audiotex Barrings**

Barring of Audiotex Calls	Free
Debarring of Audiotex Calls	6,10

**Calling Line Identification Restriction (CLIR)**

Calling Line Identification Restriction (CLIR)	Free
Permanent Calling Line Identification Restriction (CLIR) (on application)	Free
Incoming Calling Line Identification Restriction (CLIR) (on application)	Free

**Fax & Data Connection Charges:**

€

Fax 9,6 AS Connection	10,16
Subscription	Free
Data 9,6 AS NTR Connection	10,16
Subscription	Free
Fax & Data Package 9,6 AS NTR Connection	10,16
Subscription	Free
Change Fax Number	10,16
Change Data Number	10,16
Cease Service Data	Free
Cease Service Fax	Free
Cease Package Fax & Data	Free

**Third Party Text Messaging Rates:**

Text messaging to:	(€)
1000 to 1999	<=20,34 cent /message
2000 to 2999	20,34<=40,66 cent/message
3000 to 3999	40,66<=61,00 cent/message
4000 to 4999	61,00<=81,32 cent/message
5000 to 5999	81,32<=101,66 cent/message

6000 to 7999  
8000 to 8999  
9000 to 9999

>101,66 cent/message  
Free  
No limit in charge

**Notes:**

**1. Prices Abroad:** If you take your mobile phone abroad, you can still use our services. However, when using Cytamobile-Vodafone MENU, and for every SMS you send to cybee there will be the additional roaming charge. Also, there is an additional charge for

**2. Phone Finder:** For the service *Pharmacies Tonight*, even though you might receive more than one SMS messages, you will only be charged for one.

**3. Donations:** There is no VAT on donations.

\* For the rates marked with one asterix charged per minute.

\*\* For the rates marked with two asterixs there is minimum charge 4,07 cents.

**For pay monthly Classic, RED, FREEDOM, BLACK & MakeYourOwn plans:**

There is no minimum charge.

There is a flat rate 24 hours a day, 7 days a week.

Charging is per 30-second.

These charges apply to calls both towards mobile and fixed phones.

**For the rest of the rates**

There is a minimum charge of 4,07 cents with the corresponding call credit.

Thereafter charging is per second.

Peak and off peak periods apply (peak period 07:00-22:00 and off peak period 22:00-07:00).

**VAT is included in above prices.**