



	Pay monthly Classic (inc. VAT)	Pay monthly MakeYourOwn (inc. VAT)	Pay monthly RED/ RED Family / BLACK (inc. VAT)
Network Services	€	€	€
Call transfer or forwarding to: the Voicemail of your mobile	Free	Free	Free
a fixed phone or other fixed phone Voicemail	National call to fixed	Base on TALK package	Base on RED package
other mobile phone during 07:00 - 22:00	National call to mobile	Base on TALK package	Base on RED package
other mobile phone during 22:00 - 07:00	National call to mobile	Base on TALK package	Base on RED package
Voicemail	Free	Free	Free
Leave / Listen to messages	National call to mobile	Base on TALK package	Base on RED package
SMS notification	Free	Free	Free
Fax & Data (Dial-up 9600bps)			
Fax Calls to:			
Fixed phone	National call to mobile	Base on TALK package	Base on RED package
Mobile phone	National call to mobile	Base on TALK package	Base on RED package
Data Calls to:			
Mobile phone	National call to mobile	Base on TALK package	Base on RED package
Internet provider (8090-16XX) **	7,38 cent / min	7,38 cent / min	7,38 cent / min
Internet provider without subscription*	7,80 cent / min	7,80 cent / min	7,80 cent / min

Rates for all Pay Monthly Plans

Short Numbers **€**

Calls to Cytamobile-Vodafone service numbers

126 -	Information about Emergency telephone numbers (14XX)	Free
132 -	Cyta Call Centre (From Cyprus)	Free
11892 -	Cyta Directory Enquiries	35,00 cent / call+ 4,5 cent / 15 seconds
90901893 -	Exact Time	19,04 cent / call
11894 -	International Directory Enquiries	237,06 cent / min
80000197	Cyta Faults Report	Free
80000198 -	International Calls via operator	Free
112 / 199	Emergency Services	Free
1883 -	Soeasy pay as you go Automatic Operator	Free
151 -	Digital Signal Information (OCECPR)	Free

Useful Numbers **€**

Calls to Useful Numbers

1400 -	Hospitals Info	Free
1401 -	Drugs Information & Poison Control Center	Free
1404 -	Psychological Intervention Service	Free
1407 -	Forest Fire Reports	Free
1408 -		Free
1409 -	Communication between deaf & non deaf people	Free
1410 -	Communication between non deaf & deaf people	Free
1414 -	Drugs Help Line	Free
1414 -	Hunter's Line	Free
90901412/3/4/5/6 -	Chemist on-call	24,42 cent / min
90901420 -	Electricity Faults Report	16,20 cent / min
1424 -	Cyprus Diabetic Association	Free
1429 -	Line of Consumer	Free
1430 -	Centre of Service of Soldiers and Citizens	Free
1431 -	Quit Smoking Helpline	Free
90901432/3/4/5/6 -	Private Surgeries on-call	24,42 cent / min
1440 -		Free
1441 -	Emergency Center for victims of domestic violence	Free
1441 -	Search and Rescue Center	Free
1442 -	Medic Alert	Free
1443 -	Sovereign Base Areas Police	Free
1454 -	Communication, Support and Counseling Line of the Cyprus Exceptions Authority	Free
1455 -	Family Plan Association	Free
1456 -	Center of multiple intervention for psychological health	Free
1460 -	Police Confidential Line	Free
1464 -	HIV/AIDS Support Center	Free
1469 -	EΛ.A.Ω Cancer patient and relatives Association	Free
1470 -	Caring for Military Staff	Free
1480 -	CyberSafety	Free
1490 -	National CSIRT-CY	Free
1494 -	TELETHON	Free
1498 -	Drugs Law Enforcement Unit	Free
1499 -	Police Help Line	Free
1800 -	EAC - Customer Call Center	Free
1818 -	EAC - Customer Call Center	6,72 cent / min
17000-	Health Insurance Organisation (NHIS)	Free
17001-	Neonatal Hearing Screening Program	7,00 cent / min

Itemised Bills: **€**

Basic Itemised bill - restrict digits (connection, subscription)	Free
Basic Itemised bill - permit digits (connection, subscription)	Free
Reissuing of basic itemised bill - restrict digits (provision)	10,16
Reissuing of basic itemised bill - permit digits (provision)	10,16
Extended Basic Itemised bill	Free
Extended itemised bill - restrict digits (connection)	10,16
Extended itemised bill - permit digits (connection)	10,16
Extended itemised bill - restrict digits (subscription)	2,03
Extended itemised bill - permit digits (subscription)	2,03
Reissuing Extended itemised bill - restrict digits (provision)	10,16
Reissuing Extended itemised bill - permit digits (provision)	10,16
Extended Itemised bill	10,16

my contacts:		C
Contacts Upload to web		€ 2,03 / upload
Contact Download to SIM card		€ 2,03 / download

Messages		C
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Missed call notification		
SMS Notification		Free
SMS Alerts:		
Activate/Deactivate		Free
Received message		Free
Web SMS:		
First 10 Web SMS messages per day		Free
Extra web SMS messages per day		2,07 cent / message
Birthday		
Request		Free
Received		10,16 cent / message
Activate/Deactivate		10,16 cent / message
Received message		10,16 cent / message

Customer Care:		C
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Change of SIM Card		2,50
Due to mobile & SIM incompatibility		2,50
Due to SIM defect or damage within six months from activation date		2,50
In all other cases (e.g. loss)		2,50
Change of Name		10,16
Transfer of Ownership		10,16
Transfer of Ownership (Sub Death)		Free
Change of voice Number		10,16
Temporary Service Disconnection		Free
Service Reconnection		2,50
Cease GSM service		Free
Conference Calls Barrings		
Barring of Conference Calls		Free
Debarring of Conference Calls		6,10
Audiotex Barrings		
Barring of Audiotex Calls		Free
Debarring of Audiotex Calls		6,10
Calling Line Identification Restriction (CLIR)		
Calling Line Identification Restriction (CLIR)		Free
Permanent Calling Line Identification Restriction (CLIR) (on application)		Free
Incoming Calling Line Identification Restriction (CLIR) (on application)		Free

Fax & Data Connection Charges:		C
Fax 9,6 AS		
Connection		10,16
Subscription		Free
Data 9,6 AS NTR		
Connection		10,16
Subscription		Free
Fax & Data Package 9,6 AS NTR		
Connection		10,16
Subscription		Free
Change Fax Number		10,16
Change Data Number		10,16
Cease Service Data		Free
Cease Service Fax		Free
Cease Package Fax & Data		Free

Third Party Text Messaging Rates:		(€)
Text messaging to:		(€)
1000 to 1999		<=20,34 cent /message
2000 to 2999		20,34<=40,66 cent/message
3000 to 3999		40,66<=61,00 cent/message
4000 to 4999		61,00<=81,32 cent/message
5000 to 5999		81,32<=101,66 cent/message
6000 to 7999		>101,66 cent/message
8000 to 8999		Free
9000 to 9999		No limit in charge

Notes:

- 1. Prices Abroad:** If you take your mobile phone abroad, you can still use our services. However, when using Cytamobile-Vodafone MENU, and for every SMS you send to cybee there will be the additional roaming charge. Also, there is an additional charge for
- 2. Phone Finder:** For the service *Pharmacies Tonight*, even though you might receive more than one SMS messages, you will only be charged for one.
- 3. Donations:** There is no VAT on donations.

* For the rates marked with one asterisk charged per minute.
 ** For the rates marked with two asterixs there is minimum charge 4,07 cents.

For pay monthly Classic & MakeYourOwn plans:

There is no minimum charge.
 There is a flat rate 24 hours a day, 7 days a week.
 Charging is per second.
 These charges apply to calls both towards mobile and fixed phones.

For the rest of the rates

There is a minimum charge of 4,07 cents with the corresponding call credit.
 Thereafter charging is per second.
 Peak and off peak periods apply (peak period 07:00-22:00 and off peak period 22:00-07:00).

VAT is included in above prices.