

	Pay monthly Classic (inc. VAT)	Pay monthly RED/Family / BLACK/ Youth / FREEDOM (inc. VAT)
Network Services	Charge	Charge
Call transfer or forwarding to:		
the Voicemail of your mobile	Free	Free
a fixed phone or other fixed phone Voicemail	National call to fixed	Base on package
other mobile phone during 07:00 - 22:00	National call to mobile	Base on package
other mobile phone during 22:00 - 07:00	National call to mobile	Base on package
Voicemail		
Leave / Listen to messages	National call to mobile	Base on package
SMS notification	Free	Free
Fax & Data (Dial-up 9600bps)		
Fax Calls to:		
Fixed phone	National call to mobile	Base on package
Mobile phone	National call to mobile	Base on package
Data Calls to:		
Mobile phone	National call to mobile	Base on package
Internet provider (8090-16XX) **	€0,0738/ min	€0,0738/ min
Internet provider without subscription*	€0,078/ min	€0,078/ min
Rates for all Pay Monthly Plans		

Short Numbers	Charge
Calls to Cytamobile-Vodafone service numbers	
126 - Information about Emergency telephone numbers (14XX)	Free
132 - Cyta Call Centre (From Cyprus)	Free
11892 - Cyta Directory Enquiries	€0,59/ call+ €0,08/ 15 seconds
90901893 - Exact Time	€0,1904/ call
11894 - International Directory Enquiries	€2,3706/ min
80000197 - Cyta Faults Report	Free
80000198 - International Calls via operator	Free
112 / 199 - Emergency Services	Free
1883 - Soeasy pay as you go Automatic Operator	Free
151 - Committee on Missing Persons in Cyprus (CMP)	Free

Useful Numbers	Charge
Calls to Useful Numbers	
1400 - Hospitals Info	Free
1401 - Drugs Information & Poison Control Center	Free
1404 - Psychological Intervention Service	Free
1407 - Forest Fire Reports	Free
1408 - Communication between deaf & non deaf people	Free
1409 - Communication between non deaf & deaf people	Free
1410 - Drugs Help Line	Free
1412 - Ministry of Health - Results for Coronavirus (Covid 19)	Free
1413 - Support line for people with disabilities (AMEA) and their families -	Free
1414 - Hunter's Line	Free
1416 - Cyprus Public Transport Services	Free
1420 - Ministry of Health - Coronavirus Accident Detection Line (Covid 19)	Free
1450 - Ministry of Health - Coronavirus Information Line	Free
1422 - Cyprus National Addictions Authority (NAAC)	Free
1424 - Cyprus Diabetic Association	Free
1429 - Line of Consumer	Free
1430 - Centre of Service of Soldiers and Citizens	Free
1431 - Quit Smoking Helpline	Free
1433 - Ministry of Labor - Employee Allowances	Free
1440 - Emergency Center for victims of domestic violence	Free
1441 - Search and Rescue Center	Free
1442 - Medic Alert	Free
1443 - Sovereign Base Areas Police	Free
1447 - National Cyber Security Coordination Center of Cyprus	Free
1450 - Social Insurance Services	Free
1454 - Communication, Support and Counseling Line of the Cyprus	Free
1455 - Family Plan Association	Free
1456 - Center of multiple intervention for psychological health	Free
1460 - Police Confidential Line	Free
1464 - HIV/AIDS Support Center	Free
1469 - E.A.ZQ Cancer patient and relatives Association	Free
1470 - Caring for Military Staff	Free
1474 - Cyprus Patients' Associations Federation	Free
1480 - CyberSafety	Free
1490 - National CSIRT-CY	Free
1494 - TELETHON	Free
1497 - Contact Line for Victims of Trafficking	Free
1498 - Drugs Law Enforcement Unit	Free
1499 - Police Help Line	Free
1800 - EAC - Customer Call Center	Free
1818 - EAC - Customer Call Center	€0,0672/ min
17000- Health Insurance Organisation (NHIS)	Free
17100- Department of Lands and Surveys	€0,09/ min
17700- Tax Department	€0,09/ min
90901412/3/4/5/6 - Chemist on-call	€0,2442/ min
90901420 - Electricity Faults Report	€0,162/ min
90901432/3/4/5/6 - Private Surgeries on-call	€0,2442/ min

Itemised Bills	Charge
Basic Itemised bill - restrict digits (connection, subscription)	Free
Basic Itemised bill - permit digits (connection, subscription)	Free
Reissuing of basic itemised bill - restrict digits (provision)	€ 10,16
Reissuing of basic itemised bill - permit digits (provision)	€ 10,16
Extended Basic Itemised bill	Free
Extended itemised bill - restrict digits (connection)	€ 10,16
Extended itemised bill - permit digits (connection)	€ 10,16
Extended itemised bill - restrict digits (subscription)	€ 3,50
Extended itemised bill - permit digits (subscription)	€ 3,50
Reissuing Extended itemised bill - restrict digits (provision)	€ 10,16
Reissuing Extended itemised bill - permit digits (provision)	€ 10,16
Extended Itemised bill	€ 10,16
my contacts	Charge
Contacts Upload to web	€ 2,03 / upload
Contact Download to SIM card	€ 2,03 / download
Messages	Charge
Missed call notification	
SMS Notification	Free
SMS Alerts:	
Activate/Deactivate	Free
Received message	Free
Web SMS:	
First 10 Web SMS messages per day	Free
Extra web SMS messages per day	€0,0207/ message
Birthday	
Request	Free
Received	€0,1016/ message
Activate/Deactivate	€0,1016/ message
Received message	€0,1016/ message
Customer Care	Charge
Change of SIM Card	€ 3,50
Due to mobile & SIM incompatibility	€ 3,50
Due to SIM defect or damage within six months from activation date	€ 3,50
In all other cases (e.g. loss)	€ 3,50
Change of Name	Free
Transfer of Ownership	€ 10,16
Transfer of Ownership (Sub Death)	Free
Change of voice Number	€ 10,16
Temporary Service Disconnection	Free
Service Reconnection	€ 3,50
Cease GSM service	Free
Conference Calls Barrings	
Barring of Conference Calls	Free
Debarring of Conference Calls	€ 6,10
Audiotex Barrings	
Barring of Audiotex Calls	Free
Debarring of Audiotex Calls	€ 6,10
Calling Line Identification Restriction (CLIR)	
Calling Line Identification	Free
Restriction (CLIR)	Free
Permanent Calling Line Identification Restriction (CLIR) (on application)	Free
Incoming Calling Line Identification Restriction (CLIR) (on application)	Free
Fax & Data Connection Charges	Charge
Fax 9,6 AS	
Connection	€ 10,16
Subscription	Free
Data 9,6 AS NTR	
Connection	€ 10,16
Subscription	Free
Fax & Data Package 9,6 AS NTR	
Connection	€ 10,16
Subscription	Free
Change Fax Number	€ 10,16
Change Data Number	€ 10,16
Cease Service Data	Free
Cease Service Fax	Free
Cease Package Fax & Data	Free
Third Party Text Messaging Rates:	(€)
Text messaging to:	
1000 to 1999	<=20,34 cent /message
2000 to 2999	20,34<=40,66 cent/message
3000 to 3999	40,66<=61,00 cent/message
4000 to 4999	61,00<=81,32 cent/message

5000 to 5999
6000 to 7999
8000 to 8999
9000 to 9999

81,32<=101,66 cent/message
>101,66 cent/message
Free
No limit in charge

Notes:

1. Prices Abroad: If you take your mobile phone abroad, you can still use our services. However, when using Cytamobile-Vodafone MENU, and

2. Phone Finder: For the service *Pharmacies Tonight*, even though you might receive more than one SMS messages, you will only be charged

3. Donations: There is no VAT on donations.

* For the rates marked with one asterix charged per minute.

** For the rates marked with two asterixs there is minimum charge 4,07 cents.

For pay monthly Classic & MakeYourOwn plans:

There is no minimum charge.

There is a flat rate 24 hours a day, 7 days a week.

Charging is per 30 seconds.

These charges apply to calls both towards mobile and fixed phones.

For the rest of the rates

There is a minimum charge of 4,07 cents with the corresponding call credit.

Thereafter charging is per second.

Peak and off peak periods apply (peak period 07:00-22:00 and off peak period 22:00-07:00).

VAT is included in above prices.