



Terms and Conditions for Super Wi-fi:

1. The Super Wi-fi is exclusively offered with the Internet Home Fiber.
2. The Super Wi-fi is provided with a 24-month commitment and a monthly subscription fee per device (access point).
3. The monthly subscription fee is €3 per device (access point).
4. The maximum number of devices (access points) that can be installed is three (3).
5. The installation of the Super Wi-Fi and the devices (access points) are carried out either by self-installation or by authorized technicians, and the charge for the technician's visit is €20. Installation of additional devices (access points) will incur a fee of €20 per visit. In this case, a new 24-month commitment will commence. The customer is required to provide access to the premises for Cyta's personnel for the purpose of installing the necessary equipment.
6. At the end of the 24-month commitment, the Super Wi-fi will remain active at the current monthly subscription fee per device (access point).
7. In the event of termination of the Super Wi-fi before the end of the 24-month commitment, an early termination fee of €25 applies and the equipment must be returned immediately. If not, a non-return fee of €50 per device (access point) will be charged. The same applies in the case of termination due to overdue bills.
8. In the event of termination of one or more devices (access point), while Super Wi-fi remains active, the equipment must be returned immediately. Otherwise, a non-return fee of €50 per device (access point) will be charged. The same applies in the case of termination due to overdue bills.
9. The customer is responsible for keeping the passwords associated with the devices secure.
10. Transfer of ownership of the Super Wi-fi - Home requires transfer of ownership of the related Internet Home Fiber service.
11. The addition or removal of devices (access points) can be requested through Cyta's customer service channels and authorized Cyta partners.
12. The provision of the Super Wi-fi is subject to an evaluation of the customer's creditworthiness according to the criteria set by Cyta.
13. Cyta reserves the right, at its sole discretion, to reject any application.
14. These terms and conditions are enforced with and/or as a supplement to the specific terms and conditions of the Internet service and/or any additional services and/or promotions you may enjoy, as well as the special service terms stated in the general agreement.
15. The resale of the Super Wi-fi or any part thereof is prohibited.
16. Cyta is responsible for the maintenance of the devices (access points), which are the property of Cyta. Cyta's obligation for maintenance includes the setting of the devices (access points) and/or repair or replacement of any malfunctions occurring, as long as the failure occurs as a result of normal use and/or physical wear and tear. If the failure is not caused by normal use and/or physical wear and tear, and a replacement is needed, Cyta shall replace it, the customer, however, will indemnify Cyta with the cost of the equipment replaced, the materials and labor required, and such cost shall be charged on the customer's monthly bill.
17. All stated prices include VAT.
18. Cyta reserves the right to terminate the service if the above terms and conditions are not met
19. Cyta reserves the right to modify the terms and conditions of the Super Wi-fi at any time. The new terms and conditions will be published [here](#).