



## **FREE INSTALLATION OF INTERNET SERVICE BY CYTA**

### **TERMS AND CONDITIONS**

1. The offer is valid until 31 May 2026.
2. The free installation offer is valid for new and existing customers of the Internet service provided they commit to maintain the Internet service for a continuous period of 12 months from the connection date.
3. In case of termination or transfer to another customer of the Internet service before the end of the above-mentioned commitment period (12 months), the customers shall be obliged to pay Cyta the relevant amount of the installation fee\* which shall apply on the date of termination or transfer of the service.
4. The 12month commitment shall not be renewed by Cyta. After the end of the 12month period, the customers shall continue to be Internet customers without any commitment.
5. The charge for the special equipment (USB Dongle) required for the Internet Small Business service is not included in the free installation. There is a one-off charge of €11,90 (with VAT).
6. Cyta reserves the right to amend the present terms.
7. The Internet service is subject **to the General Agreement and the Special Terms of Internet service.**

## **FREE INSTALLATION OF ACCESS AND/OR TELEPHONY SERVICE (TELEPHONY, TELEPHONY PLUS, TELEPHONY SPECIAL USE, FIBER SPECIAL USE)**

### **TERMS AND CONDITIONS**

1. The offer is valid until 31 May 2026.
2. The free installation offer is valid for new and existing customers, provided they commit to maintain the Access and/or Telephony service for a continuous period of 12 months from the connection date.
3. In case of termination or transfer to another customer of the Access and/or Telephony service before the end of the above-mentioned commitment period (12 months), the customers shall be obliged to pay Cyta the relevant amount of the installation fee\* which shall apply on the date of termination or transfer of the service.
4. The 12month commitment shall not be renewed by Cyta. After the end of the 12-month period, the customers shall continue as Telephony service and Access service customers without any commitment.
5. Cyta reserves the right to amend the present terms.
6. The Access and Telephony service are subject to the General Agreement and the Special Terms of the services.