

Cytavision TV App Installation Guide for Smart TVs

Samsung

The Cytavision TV App is compatible with most models of SAMSUNG TVs running Tizen 4.0 or later, most models of TVs manufactured in 2018 and later.

Samsung TV information

1. Click [here](#) to see how you can find the serial number and model of your Samsung TV
2. Find a detailed list of compatible models [here](#)

To install the application on your **Samsung** TV, follow the steps below:

1. Before you start, make sure your Samsung TV is connected to the Internet (either wired or wireless) and that you're signed into your Samsung account. Click [here](#) to find instructions on how to connect to the internet.
2. Make sure your smart TV is updated. Click [here](#) to find instructions on how to check for updates
3. Make sure you have signed in your Samsung Smart TV account. Click [here](#) to create an account.
4. From your TV remote control, press Home
5. If in the list of installed applications on the TV, you find the Cytavision App, proceed to step 8. If you do not find the Cytavision App, follow the procedure below:
6. Select "Search" ()
7. Type the word "Cytavision"
8. After the Cytavision App appears on the screen, select it, and then press "Install".
9. Select "Open/Launch"
10. Accept the Cyta Terms of Use and Privacy Policy
11. On the Cytavision App Login Screen, enter your service details. The Username and the temporary Password that will be needed was given or send to you upon activation of the service.
12. After entering the temporary password, you will be asked to choose a new Password. Choose a password that provides you with maximum security and protects you from any malicious threats.

Cytavision TV App Installation Guide for Smart TVs

LG

The Cytavision TV app is compatible with most LG TV models running WebOS4+ FHD or UHD, most TV models manufactured in 2018 and later.

LG TV information

- Click [here](#) to see how you can find the serial number and model of your LG TV
- Find a detailed list of compatible models [here](#)

To install the application on your LG TV, follow the steps below:

1. Before you begin, make sure your LG TV is connected to the Internet (either wired or wireless) and that you're signed into your LG account. Click [here](#) to find instructions on how to connect to the internet.
2. Make sure your smart TV is updated. Click [here](#) to find instructions on how to check for updates.
3. Make sure you have signed in your LG Smart TV account. Click [here](#) to create an account.
4. From your TV remote control, press Home
5. If in the list of installed applications on the TV, you find the Cytavision App, proceed to step 8. If you do not find the Cytavision App, follow the procedure below:
6. Select "Search" (🔍)
7. Type the word "Cytavision"
8. After the Cytavision App appears on the screen, select it, and then press "Install"
9. Select "Open/Launch"
10. Accept the Cyta Terms of Use and Privacy Policy
11. On the Cytavision App Login Screen, enter your service details. The Username and the temporary Password that will be needed was given or send to you upon activation of the service.
12. After entering the temporary password, you will be asked to choose a new Password. Choose a password that provides you with maximum security and protects you from any malicious threats.

Cytavision Installation Guide via TV App for Smart TVs

Google or Android TV

To install the application on your Android TV, follow the steps below:

The Cytavision TV app is compatible with most TV models for devices with Android TV software 7 or later.

1. Before you begin, make sure that your TV is connected to the Internet (either wired or wireless) and that you're signed into your Google account. Click [here](#) to find instructions on how to connect to the internet.

Note: If you do not have a Google account, you must create a new one. Find the instructions [here](#).

2. Make sure your smart TV is updated. Click [here](#) to find instructions on how to check for updates

3. From your TV remote control, press Home

4. If, in the list of installed applications on the TV, you find the Cytavision App, proceed to step 9. If you do not find the Cytavision App, follow the procedure below:

5. Select Apps and then Get more apps

6. Select "Search" ()

7. Type the word "Cytavision"

8. After finding the application and selecting it, press "Install"

9. Select "Open/Launch"

10. Accept the Cyta Terms of Use and Privacy Policy

11. On the Cytavision App Login Screen, enter your service details. The Username and the temporary Password that will be needed was given or send to you upon activation of the service.

12. After entering the temporary password, you will be asked to choose a new Password. Choose a password that provides you with maximum security and protects you from any malicious threats.

Important Note: Android Box Specifications

In case you will use/buy an Android Box make sure that is compatible according to the following specifications:

- Operating system: Android TV 7+ (Android TV 10+ recommended)
- CPU: Quad-core
- RAM: at least 2GB
- Storage: at least 8Gb
- Wired Connection or Wi-Fi: 802.11a/b/g/n/ac, 2.4GHz/5GHz
- Video Codecs H.264, H.265 (HEVC), AV1, VP9
- Resolution: HD (1920x1080), 4K (3840x2160)
- Netflix & Prime Video Certified (To ensure DRM support)