

		soeasy (με ΦΠΑ)
<b>Network Services</b>		<b>Charge</b>
<b>Call transfer or forwarding to:</b>		
the Voicemail of your mobile		Free
<b>Short Numbers</b>		<b>Charge</b>
<b>Calls to Cyta mobile service numbers</b>		
126 -	Information about Emergency telephone numbers (14XX)	Free
132 -	Cyta Call Centre (From Cyprus )	Free
11892 -	Cyta Directory Enquiries	€0,59/ call+ €0,08/ 15 second
90901893 -	Exact Time	€0,1904/ call
11894 -	International Directory Enquiries	€2,3706/ min
80000197	Cyta Faults Report	Free
80000198 -	International Calls via operator	Free
112 / 199	Emergency Services	Free
1883 -	Soeasy pay as you go Automatic Operator	Free
<b>Useful Numbers</b>		<b>Charge</b>
1400 -	Hospitals Info	Free
1401 -	Drugs Information & Poison Control Center	Free
1402 -	Cyprus Anti-Drug council	Free
1403 -	Patient's line - Federation of Patient Associations of Cyprus	Free
1404 -	Psychological Intervention Service	Free
1407 -	Forest Fire Reports	Free
1408 -	Communication between deaf & non deaf people	Free
1409 -	Communication between non deaf & deaf people	Free
1410 -	Drugs Help Line - Cyprus Youth Board	Free
1412 -	Ministry of Health - Results for Coronavirus (Covid 19)	Free
1413 -	Support line for people with disabilities (AMEA) and their families - Agios Stefanos Foundation	Free
1414 -	Hunter's Line	Free
1416 -	Cyprus Public Transport Services	Free
1420 -	Ministry of Health - Coronavirus Accident Detection Line (Covid 19)	Free
1450 -	Ministry of Health - Coronavirus Information Line	Free
1422 -	Cyprus National Addictions Authority (NAAC)	Free
1429 -	Line of Consumer	Free
1430 -	Centre of Service of Soldiers and Citizens	Free
1431 -	Quit Smoking Helpline	Free
1440 -	Emergency Center for victims of domestic violence	Free
1441 -	Search and Rescue Center	Free
1442 -	Medic Alert	Free
1443 -	Sovereign Base Areas Police	Free
1447 -	National Cyber Security Coordination Center of Cyprus	Free
1450 -	Social Insurance Services	Free
1454 -	Communication, Support and Counseling Line of the Cyprus National Addictions Authority	Free
1455 -	Family Plan Association	Free
1456 -	Adolescent and Family Counseling Center "PERSEAS"	Free
1460 -	Police Confidential Line	Free
1469 -	ΕΛ.Α.ΖΩ Cancer patient and relatives Association	Free
1470 -	Caring for Military Staff	Free
1471 -	Psychological care hotline	Free
1480 -	CyberSafety	Free

1484-	ADD-ADHD Cyprus	Free
1490 -	National CSIRT-CY	Free
1497 -	Contact Line for Victims of Trafficking	Free
1498 -	Drugs Law Enforcement Unit	Free
1499 -	Police Help Line	Free
1800 -	EAC - Customer Call Center	Free
1818 -	EAC - Customer Call Center	€0,119/ min
17000-	Health Insurance Organisation (NHIS)	Free
17007-	Energy agency- Information on "Save and Upgrade sponsorship plans for Residential/Businesses" & "Sponsorship plan for new businesses"	€0,119/ min
17100-	Department of Lands and Surveys	€0,119/ min
17107-	Industry and Technology Service - Information on Grant Schemes for	€0,119/ min
17700-	Tax Department	€0,119/ min
90901412/3/4/5/6 -	Chemist on-call	€0,2442/ min
90901420 -	Electricity Faults Report	€0,162/ min
90901432/3/4/5/6 -	Private hospitals on-call	€0,2442/ min
<b>Messages</b>		<b>Charge</b>
<b>Missed call notification</b>		
SMS Notification		Free
<b>SMS Alerts:</b>		
Received message		Free
<b>Web SMS:</b>		
First 10 Web SMS messages per day		Free
Extra web SMS messages per day		€0,0207/ message
<b>Customer Care:</b>		<b>Charge</b>
Change of SIM Card or esim		€ 5,00
Due to mobile & SIM incompatibility		€ 5,00
Due to SIM defect or damage within six months from activation date		€ 5,00
In all other cases (e.g. loss)		€ 5,00
<b>Calling Line Identification Restriction (CLIR)</b>		
Calling Line Identification		Free
Permanent Calling Line Identification Restriction (CLIR) (on application)		Free
Incoming Calling Line Identification Restriction (CLIR) (on application)		Free
* For the rates marked with one asterisk charged per minute.		
** For the rates marked with two asterixs there is minimum charge 4,07 cents.		
<b>For pay monthly Classic plans:</b>		
There is no minimum charge.		
There is a flat rate 24 hours a day, 7 days a week.		
Charging is per 30 seconds.		
These charges apply to calls both towards mobile and fixed phones.		
<b>For the rest of the rates</b>		
There is a minimum charge of 4,07 cents with the corresponding call credit.		

Thereafter charging is per second.

Calls are charged at the call rates in effect at the time/time the call is initiated

**VAT is included in above prices.**