

Provision/ Usage Instructions

The **Special Internet Home Tariff Packages** are available to individuals with severe disabilities and/or serious communication difficulties:

A. Eligibility

(a) Individuals with special social needs, suffering from:

- Persons with permanent or severe kinetic or other severe or total physical disability, disability,
- Persons with permanent or severe visual impairment,
- Persons with permanent or severe acoustic impairment,
- Persons with permanent or full mental disability, and
- Persons with permanent or severe mental disability.

(b) Minors

In cases where minors belong to one of the categories in section A (a) above, their parents or guardians are eligible for the Special Tariff Package, provided that they live together in the same home, upon presentation of the following documents, in addition with the documents state in section B:

- The birth certificate of the minor.
- The parent's or guardian's identity card.
- Proof of guardianship of the minor (e.g. Court Order) in cases where the minor has been placed under guardianship.

B. Monitoring Mechanism

The mechanism for monitoring the true state of an individual aims to ensure that there is no abuse of the system and for this reason any certificates/confirmations, depending on each case, issued by the responsible authorities, must be presented to Cyta by the applicant for the Special Tariff Package:

1. Integrated Disability Assessment Report by the Department for Social Inclusion of Persons with Disabilities stating the person's disability extent as Serious or Total with a permanent period of validity or a Certificate by the Department for Social Inclusion of Persons with Disabilities stating that the person has a Serious permanent or Total disability.
2. In relation to persons with mental handicap a certificate stating that the person is registered in the Committee for the Protection of Mental Handicap Persons and he/she is not institutionalised.

C. Terms of Provision:

- An Internet Home product for eligible physical persons is provided for a single home with a distinct address.
- Cyta will accept that eligible minors live in the same home as their parents/guardians on the basis of a signed statement by the parent/guardian in which attention is drawn to the law on false declarations.
- Special Tariff Packages for individuals will be provided only to eligible physical persons.
- Special Tariff Packages for individuals will apply only to individuals (members of households) whose permanent residence is in Cyprus, as determined by the Republic of Cyprus.