



FREE INSTALLATION OF CYTANET'S INTERNET OR DSL ACCESS PRODUCTS

TERMS AND CONDITIONS

1. The offer is valid for the period 20 January - 28 February 2021.
2. The offer is valid for new and existing customers as well as for the conversion from Internet Home to Intrenet Business products, provided they accept to commit to maintain the Cytanet Internet or DSL Access product for a period of 12 months from the connection date.
3. In case of termination or transfer to another customer of Cytanet's Internet or DSL Access product before the end of the ommitment period (12 months), the customers shall be obliged to pay to Cyta the relevant amount of the installation/conversion fee* which shall apply on the date of termination or transfer of the service.
4. The 12 month commitment shall not be renewed by Cyta. After the end of the 12month period, the customers shall continue to be Cytanet customers without any commitment.
5. If the provision of the service is not possible, the offer for free installation shall be valid for a period of up to three months after the end of the offer.
6. Cyta reserves the right to amend the present terms.
7. The Cytanet service is subject to the General Agreement and the Special Terms of the services.

* Installation/conversion fee for the period 20/1/2021 - 28/2/2021 (incl VAT)	
Internet Home	
DSL Access Home	€71,40
DSL Access Business	
Conversion from Internet Home to Internet Business	
Internet Home και DSL Access Home (self Installed)	€35,70
Internet Business	€142,80



FREE INSTALLATION OF CYTAVISION SERVICE

TERMS AND CONDITIONS

1. The offer is valid for the period of 20 January – 28 February 2021 for the installation of 1st decoder for home packages Value and Variety and for all the decoders for Cytavision Public pack.
2. The offer is valid for new and current customers, provided they accept to commit to use the Cytavision service for a period of 12 months from the connection date.
3. In case of termination or transfer of ownership of the Cytavision service before the end of the commitment period (12 months), the customers shall be obliged to pay to Cyta the relevant amount of the installation fee for 1st decoder for home packages and all of the decoders for public packages, which shall apply on the date of the termination or transfer of the service.
The current installation fees are as follows:

Description	Price
Installation fee for 1st decoder (STB) Cytavision	€71,40
Installation fee for 1st decoder (STB) Cytavision for simultaneous installation with Internet Service	€20,34
Installation fee for additional decoder (STB) Cytavision	€65,45
Installation fee for additional decoder (STB) Cytavision for simultaneous installation of another decoder (STB)	€20,23

4. The 12month commitment shall not be renewed by Cyta. After the end of the 12month period, the customers shall continue to be Cytavision customers without any commitment.
5. If the provision of the service is not possible, the offer for free installation shall be valid for a period of up to three months after the end of the offer.
6. In case of applications for simultaneous installation of Cytavision and Internet/DSL Access, only the installation charge of the Internet/DSL Access shall apply.
7. Cyta reserves the right to amend the present terms and conditions of the product offer.
8. The Cytavision Service is subject to the Uniform Agreement and the Cytavision Special Terms and Conditions.



FREE INSTALLATION OR FREE EXTERNAL TRANSFER OF BROADBAND/FIBER ACCESS (NAKED DSL/FIBER) OR/AND BROADBAND TELEPHONY SERVICE (TELEPHONY, TELEPHONY PLUS, TELEPHONY SPECIAL USE)

PROVISION TERMS AND CONDITIONS

1. The offer is valid for the period from 20 January - 28 February 2021.
2. The offer is valid for new and existing customers, provided they accept to commit to maintain the Broadband/Fiber Access for a period of 12 months from the connection date or the external transfer.
3. In case of termination or transfer to another customer of Broadband/Fiber Access service before the end of the commitment period (12 months), the customers shall be obliged to pay to Cyta the relevant amount of the installation cost or the external transfer cost * which shall apply on the date of termination or transfer of the service.
4. The 12 month commitment shall not be renewed by Cyta. After the end of the 12 month period, the customers shall continue to be Broadband Telephony or/and Broadband/Fiber Access customers without any commitment.
5. If the provision of the service is not possible, the offer for free installation or free external transfer shall be valid for a period of up to three months after the end of the offer.
6. Cyta reserves the right to amend the present terms.
7. The Broadband Telephony service and the Broadband/Fiber Access are subject to the General Agreement and the Special Terms of the services.

* The connection fee for the period of 20/1/2021 - 28/2/2021 is €40,00 including VAT for the Broadband/Fiber Access and €10,00 including VAT for the Broadband Telephony. Accordingly the external removal fee is €20,00 including VAT for the Broadband/Fiber Access.