

Description of the "Exclusive Online Offers" Plan

1. The "Exclusive Online Offers" Plan ("Offers Plan") is aimed at existing or new customers who choose to order selected products from the Cyta website.

Specifically, the Offers Plan applies only to the following products:

- Mobile Telephony (RED pay monthly plans)
- Internet (Internet Home products)
- Cytavision (Value Pack, Variety Pack, Super Pack and 2nd set-top box)
- Fixed Telephony (Broadband Telephony)

Before ordering the above products, customers need to have signed the General Agreement for the Provision of Electronic Communications.

2. Customers will be entitled to the following gifts depending on the service(s) they order and/or maintain.

Cytamobile-Vodafone Offer

Cytamobile-Vodafone customers are eligible to receive a free Activity Tracker as follows:

- a) New RED plan customers (with a device) and new RED SIM Only customers are eligible to receive the gift.
- b) Existing customers who renew their subscription to the RED SIM Only or RED plan with Handset are also eligible to receive the gift.
- c) Each customer can receive the gift only once (per circuit) and the gift will not be given again irrespective of any future changes that the customer may make to his/her RED plan.
- d) If a customer has benefited from the previous 10% discount on the subscription of the RED plans then he/she is eligible for the gift after the end of his/hers existing contract.

Cytanet Offer

Cytanet customers are eligible to receive a free Wi-Fi Extender as follows:

- a) New Internet Home customers are eligible to receive the gift.
- b) Each customer can receive the gift only once (per service) and the gift will not be given again irrespective of any future changes that the customer may make to the speed of his/her Internet Home product.
- c) Customers who have recently (in the last 2 months) terminated their Internet Home product are not entitled to the gift.
- d) If a customer has benefited from the previous 10% discount on the subscription of the Internet Home products then he/she is eligible for the gift after the end of his/hers existing commitment.

Cytavision Offer

Cytavision customers are eligible to receive a Universal Remote Control as follows:

- a) New Cytavision customers, irrespective of the package they order (Value Pack, Variety Pack, Super Pack), are eligible to receive the Universal Remote Control.
- b) Existing and new Cytavision customers who order a 2nd set-top box, irrespective of the package they are using, are also eligible to receive the Universal Remote Control.
- c) Each customer can benefit from the gift only once (per service), irrespective of any future changes that the customer may make to his/her television package.
- d) Customers who have recently (in the last 2 months) terminated their Cytavision service are not entitled to the gift.

Fixed Telephony Offer

Fixed Telephony customers will be transferred free of charge from analogue to broadband telephony (BBT-Home) and will be eligible to a free fixed Cordless Phone as follows:

- a) Existing analogue telephony customers who choose to upgrade to broadband telephony (BBT-Home) are eligible to a free transfer.
- b) Completely new broadband telephone customers (i.e. those who install naked DSL and BBT-Home) and those who already have naked DSL and add BBT-Home are eligible to receive a Cordless Phone.
- c) Each customer can benefit from the gift only once (per service), irrespective of any future changes that the customer may make to his/her broadband telephony package.

3. The Activity Tracker, Wi-Fi Extender, Universal Remote Control and the Cordless Phone cannot be exchanged for other products. They are not transferable and are non-returnable.

4. The gifts will be delivered by Courier to the address of the customer after the provision of the service is completed. The only exceptions are gifts related to RED with Handset orders, with store pick-up, where the gift will be given to the customer on the spot at the Cyta store.

5. The Offers Plan will apply from 1 December 2016 and will remain in force until the maximum number of participants, as determined by Cyta, is reached.

6. Applications for participation in the Offers Plan (and acceptance of the terms & conditions) may only be submitted online via the Cyta website (www.cyta.com.cy).

7. Cyta reserves the right to amend the present Plan.

8. The services of the present Offers Plan are governed by the General Agreement for the Provision of Electronic Communications.