



ANNOUNCEMENT

Cyta, in accordance with its obligation under the 2025 Regulatory Decision on End-User Rights in Electronic Communications, K.D.P. 189/2025, informs its customers that the Safe Internet service will be terminated on December 5, 2025

Following the termination of the Safe Internet service, we remind customers that the SafeWeb services (for Internet Home products) and SafeWeb via the mobile network, which provide protection against malicious websites and online threats while browsing, will remain available. The Safe Web services are provided free of charge.

This notice is published on 5/11/2025. In the event a subscriber does not accept the above amendments, he/she has the right to terminate the Agreement without any penalties (except for any remaining instalments for the purchase of terminal equipment, which shall become due and payable immediately upon termination). The subscriber may exercise this right within thirty (30) days from the date of publication of this notice, by informing Cyta and stating that the reason for termination is the non-acceptance of the amendments.

For more information, interested parties can contact the Customer Call Center on 132 or at any Cyta shop

Cyta is the trade name of the Cyprus Telecommunications Authority