



## ANNOUNCEMENT

Cyta, in accordance with its obligation under the 2025 Regulatory Decision on End-User Rights in Electronic Communications, K.D.P. 189/2025, reminds its customers whose services:

- Mobile – RED1, RED2, Classic, Mobile Broadband and/or
- Internet (Fiber) – Internet Home & Business and/or
- Fixed Telephony and/or
- Cytavision

have been modified during 2025, that if they do not accept the modifications, they have the right to terminate the General Agreement and/or the Specific Terms of Services without penalties, by stating that the reason for termination is the non-acceptance of the modifications. Cyta offers you this option until 31/08/2025, Any outstanding installments for terminal equipment purchases are excluded and, in case of termination, become immediately payable.

Customers wishing to proceed with this arrangement may contact the Customer Contact Center at 132, the Cyta Business Call Center at 150, or visit any Cyta shop.

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*Cyta is the trading name of the Cyprus Telecommunications Authority*