



## Announcement

Cyta, in accordance with its obligation under the Electronic Communications Consumer Protection Decree (K.D.P. 256/2018), announces that, as of April 1, 2025, the following fees will apply:

Service	Minutes/SMS	Mobile Internet	New Fee
Mobile Pay Monthly Classic plan	-	-	€5,00/month
Mobile Pay Monthly RED1 plan	Unlimited	4GB	€12,50/month
Mobile Pay Monthly RED2 plan	Unlimited	10GB	€18,50/month
Internet Email account provision facility	-	-	€ 7,14/month
Service Reconnection Cost (Mobile, Fixed, Internet, Cytavision)	-	-	€5,00/service

For RED1 & RED2 plans, the new charge applies to customers with a 24-month commitment. For customers with a plan without a commitment, there is an additional charge of €3.

In addition, changes will be made to the Mobile Internet packages of the Classic plan as follows:

Recent package	Recent monthly Fee	New Mobile Internet package	New monthly Fee
30MB	€4	1GB	€6
300MB	€9		
1GB	€15		
2GB, 3GB,5GB,20GB	Will terminated		

All above fees include VAT.

In case of any Subscriber that does not accept any of the amendments above, he/she has the right to terminate the Agreement without any penalty (except from any remaining instalments for the purchase of any terminal equipment, which are immediately payable in case of termination), within thirty (30) days from the date of this announcement, by notifying Cyta, stating that the reason of termination is the non-acceptance of the amendments.

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For more information, interested parties can contact the Customer Center on 132 or at Cytashops.

*Cyta is the trading name of the Cyprus Telecommunications Authority*