



ANNOUNCEMENT

Cyta, in accordance with its obligations under the Electronic Communications Consumer Protection Decree (K.D.P. 189/2025), informs its subscribers that, as of 1st of June 2026, revised Terms of Use for the Cytavision Service via the TV App will come into effect.

Both the current and the revised Terms of Use are available on Cyta's website at <https://www.cyta.com.cy/tv-cytavision-terms-of-use>.

The key changes are summarized as follows:

Clause 2: Access Method to the Service

The Cytavision service via the TV App is available through applications on Samsung and LG smart TVs, as well as on smart TVs and external devices running Android TV, provided they are models from the last five (5) years and meet Cyta's applicable technical specifications.

The Service is also supported via the Cytavision TV Box, which constitutes Cyta's managed equipment.

Cyta does not guarantee the operation of the Service on older or non-compatible devices.

Clause 6: Charges and Termination

In the event of termination or deactivation within the month of activation, an early termination fee applies for certain packages, such as "Cyprus Football" and "International Sports", in accordance with the applicable charges in force from time to time.

In the event of termination of the Service, the subscriber is required to return the Cytavision TV Box equipment in good condition. Otherwise, Cyta reserves the right to impose a relevant charge.

This announcement is published on 30th of April 2026.

In case that a subscriber does not accept any of the above amendments, he/she has the right to terminate their agreement for the Cytavision Service via the TV App and/or the bundled offering Cube or Cube Plus in which the Service is included, without any penalties (with the exception of any remaining instalments for the purchase of any terminal equipment, which in the event of termination, become immediately payable). The subscriber may exercise the right within thirty (30) days from the date of publication of this announcement by notifying Cyta and stating that the reason for termination is the non-acceptance of amendments.

For further information, interested parties may contact the Customer Contact Center at 132 or at the Cyta Business Call Center at 150 or visit Cyta shops, or access www.cyta.com.cy.

Cyta is the trade name of the Cyprus Telecommunications Authority