

ANNOUNCEMENT

Cyta announces that, as of 31 October 2026, the provision of certain facilities in Mobile Telephony, Fixed Telephony, and Internet will be discontinued. In addition, changes to the charges for certain international fixed-line calls will come into effect on 1 November 2026

Discontinuation of Facilities

As of 31 October 2026, the following facilities will be discontinued:

- **Mobile Telephony:** Fax & Data, Permanent CLIR, Coded Call Barring.
- **Fixed Telephony:** Coded Call Barring and Selective Call Forwarding, Telegraph Service 8000 0196.
- **Internet Home over the Copper Network:** Enhanced Upstream Speed 5Mbps & 10Mbps.

Changes to International Calls from Fixed Telephony

As of 1 November 2026, changes to the International Calls Tariff from the Fixed Network will come into effect.

The changes concern specific international destinations and include revisions to existing charges, the introduction of new charging categories, as well as the consolidation and reorganisation of certain destination categories.

The new charges and detailed changes will be available in the revised International Calls from Fixed Network Price List on Cyta's website at <https://www.cyta.com.cy/telephony-plus/en> and at <https://www.cyta.com.cy/personal/en>.

If a subscriber does not accept any of the above amendments, they have the right to terminate the relevant service without charge within thirty (30) days from the date of this announcement.

This announcement is issued in accordance with Cyta's obligations under the Regulatory Decision on the Rights of End-Users of Electronic Communications of 2025 (K.D.P. 189/2025).

For more information, interested parties can contact the Customer Contact Center on 132 or the Cyta Business Call Center by calling 150 or at Cytashops.

Cyta is the trade name of the Cyprus Telecommunications Authority.