



ANNOUNCEMENT

Cyta, in accordance with its obligation under the 2025 Regulatory Decision on End-User Rights in Electronic Communications (K.D.P. 189/2025), informs that as from October 1st, 2026, the Internet Facilities service and the Static Public IP (Static IP) facility will be billed solely on a monthly basis, as follows:

- The subscription fee for the Internet Facilities service will be €7,14 per month, including VAT, and the option for annual, semi-annual, or quarterly billing will be discontinued.
- The subscription fee for the Static IP facility will be €6.10 per month, including VAT, and the option for annual billing will be discontinued.

The transition to monthly billing will be automatic, without any action from customers.

Customers who have prepaid for a period extending beyond 1 October 2026 will receive credit on their monthly bill for the unused portion of the prepaid period, from 1 October 2026 until the end of the prepaid period.

In case of any subscriber that does not accept any of the amendments above, he/she has the right to terminate the agreement, within thirty (30) days, without any penalty (except of any remaining instalments for the purchase of any terminal equipment, which are immediately payable in case of termination).

For more information, interested parties can contact the Customer Contact Center on 132 or the Cyta Business Call Center by calling 150 or at Cytashops.

Cyta is the trading name of the Cyprus Telecommunications Authority