



## ANNOUNCEMENT

Cyta, in accordance with its obligation under the 2025 Regulatory Decision on End-User Rights in Electronic Communications (K.D.P. 189/2025), informs that as from April 1<sup>st</sup>, 2026, the following amendments and fees to the Fixed Telephony services come into effect:

- 1) Fixed Telephony plans are enriched and will include unlimited minutes for national calls (to fixed and mobile networks of all providers).
- 2) The existing add-on Economy Plans are discontinued. Affected customers will benefit from the unlimited minutes.
- 3) Telephony Plus plan is now offered with the option to activate up to 2 numbers. The option to install 3<sup>rd</sup> and 4<sup>th</sup> number for new customers is discontinued.

The monthly fees will apply as follows:  
**Fixed Telephony Service**

**Monthly Fee per number as of  
01/04/26**

### **Residential Customers**

Telephony / Telephony Plus (1 <sup>st</sup> & 2 <sup>nd</sup> number)	€6,60
Special Tariff Package (for individuals with low income)	€3,30

### **Business Customers**

Telephony / Telephony Plus (1 <sup>st</sup> & 2 <sup>nd</sup> number)	€7,70
Telephony / Telephony Plus (3 <sup>rd</sup> & 4 <sup>th</sup> number)	€6,57
Telephony Small Business	€10,25
Business Telephony 1 <sup>st</sup> to 5 <sup>th</sup> number	€10,25
Business Telephony 6 <sup>th</sup> to 8 <sup>th</sup> number	€9,16
Business Telephony 9 <sup>th</sup> to 20 <sup>th</sup> number	€5,90
Business Telephony 21 <sup>st</sup> + numbers	€5,18

#### **Notes:**

- A separate announcement will be sent to customers with Business Telephony for PBX (SIP) regarding the provision of unlimited local calls.
- The above plans cannot be combined with any other discount scheme for local calls to fixed and mobile networks.
- The above charges include VAT.

More information and the updated price list are available on the website:  
<https://www.cyta.com.cy/broadband-telephone/en>

The announcement is published on March 1<sup>st</sup>, 2026. In case of any subscriber that does not accept any of the amendments above, he/she has the right to terminate the agreement, within thirty (30) days, without any penalty (except of any remaining instalments for the purchase of any terminal equipment, which are immediately payable in case of termination).

*For more information, interested parties can contact the Customer Contact Center on 132 or the Cyta Business Call Center by calling 150 or at Cytashops.*

*Cyta is the trading name of the Cyprus Telecommunications Authority*