



ANNOUNCEMENT

Cyta, in accordance with its obligations under The 2025 Regulatory Decision on End-User Rights in Electronic Communications (Κ.Δ.Π. 189/2025), hereby informs its customers that as of 1st March 2026: (a) the existing Fax-On-Email facility will be terminated and replaced by the new Fax-On-M365 facility with a monthly subscription of €7,14 (VAT included); and (b) the existing Hosted Exchange service will be terminated without replacement.

To ensure continued access to their files and data, customers are required to carry out specific actions. If these actions are not taken, the existing files and data will be deleted, and it will not be possible to recover them at a later stage.

Customers who do not accept the above changes have the right to terminate the existing Fax-On-Email facility without charge within thirty (30) days from the publication of this announcement, by informing Cyta accordingly and stating that the reason for termination is non-acceptance of the modifications.

For more information, interested parties may contact the Customer Contact Centre at 132, the Cyta Business Call Center at 150, or visit Cyta shops.

Cyta is the trade name of the Cyprus Telecommunications Authority.