

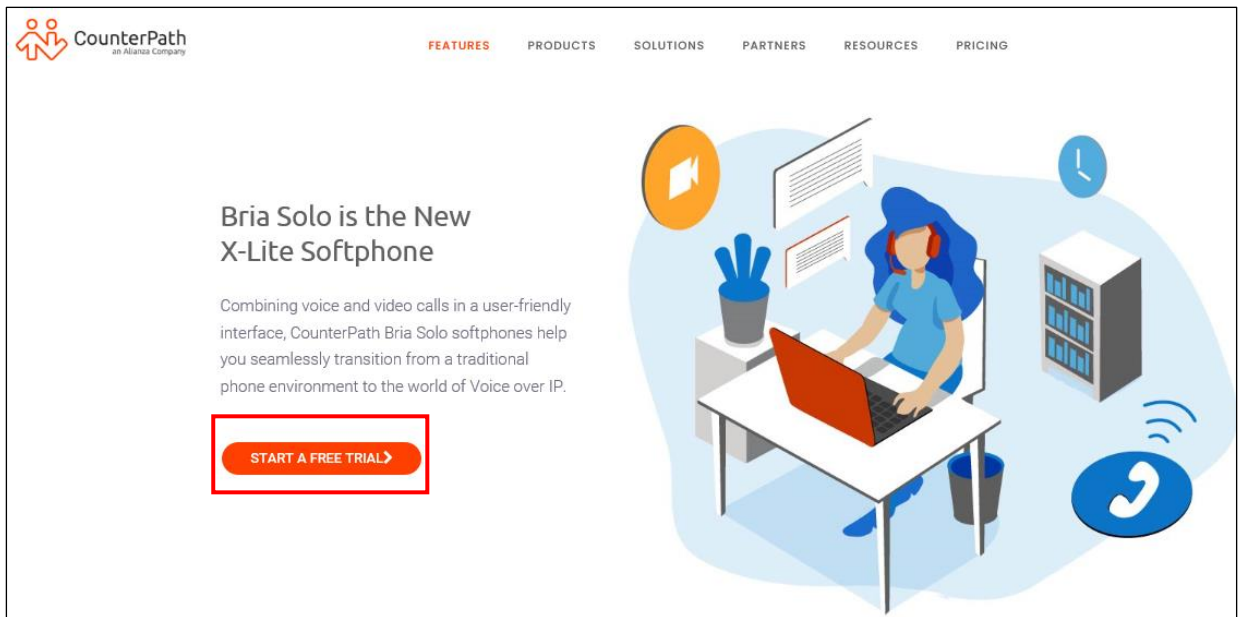
Instructions for Activation and Use of the application BRIA Solo

To use the application, you must first visit the website <https://www.counterpath.com/bria-solo/> where you **Register (Step 1)** and **Activate (Step 2)** the BRIA Solo subscription.

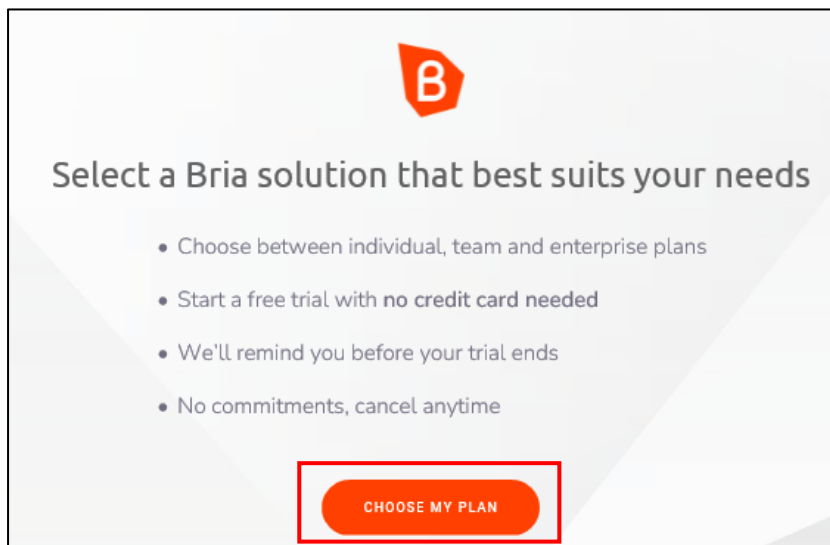
Upon completion, proceed to **download the application (Step 3)** on the devices from which it will be used (laptop, mobile, tablet etc.).

Step 1: Registration

1.1 On entering the website <https://www.counterpath.com/bria-solo/> choose «**START A FREE TRIAL**»



1.2 Then choose «**CHOOSE MY PLAN**»



1.3 On the page that appears, select first (1) “BRIA Solo” and then (2) «START A FREE 21 DAY TRIAL»

Select your plan
Find a solution and plan to meet your needs, or [contact sales for a quote](#).

(1) **BRIA SOLO** BRIA TEAMS BRIA ENTERPRISE

Bria Solo is the ideal plan for single users who find convenience in routing their business lines to their personal devices. Receive and make calls no matter on desktop or mobile, taking your business on the go.

Bria Solo **\$2.95** /month billed annually
\$35.40 per year

Plan details

- 3 app downloads (desktop & mobile)
- 5 calling accounts supported
- HD voice & video calling support
- Call transfer, auto-answer, call recording
- Call history synced across apps
- Easy-to-use configuration portal.

After your free trial, the account automatically downgrades to Bria Solo Free – a similar experience to X-Lite with limited features. [Learn More](#).

(2) **START A FREE 21-DAY TRIAL**

Apps for all your devices
Download up to 3 apps for desktop and mobile and access communications wherever you are. Both calls and call history are synced across devices.

1.4 At this point enter the **email address** which will be used while signing in the application and press the **arrow**.

B

Get started with Bria Solo

Enter the e-mail address you will use to log in, setup your voice accounts, and manage settings.

→

Already have an account? [Click here](#)

Next steps.....

- Sign up for a Bria Solo account
- Set up your voice accounts
- Download Bria Solo for Mac, Windows, iOS or Android
- Start communicating!

1.5 Right after, specify and enter the **password** which will be used while signing in the application and press the **arrow**.

So far...

- You selected an email address for your Bria Solo account

Go back a step

Select a password

Select a password for your account. This password will be used to log in to the Bria Solo portal and also when logging in via any of the Bria Solo client apps.

Next steps.....

- Set up your voice accounts
- Download Bria Solo for Mac, Windows, iOS or Android
- Start communicating!

1.6 Enter **Name** and **Surname** and choose the **arrow**.

Enter profile details

Please provide a name that can be used for communication and billing.

First Name

Last Name

1.7 you will be asked to Consent to the terms and select «**Accept Terms and Create Account**»

Review service terms

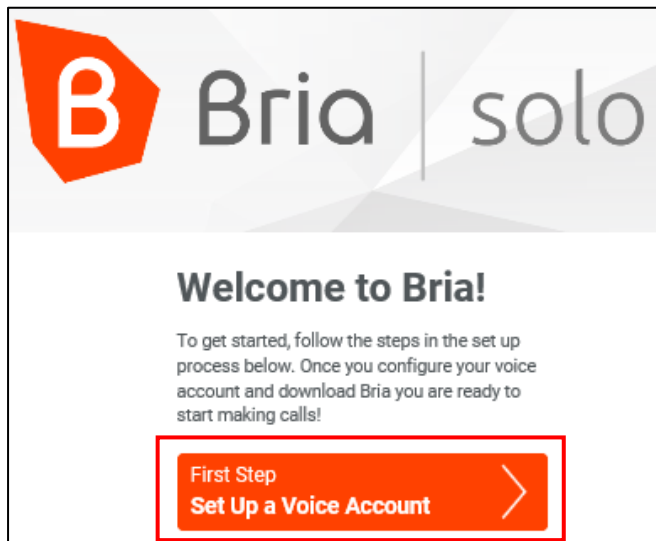
Please review the terms and conditions of service below and click accept to create your account. [Contact Bria Solo Customer Service if you have any questions.](#)

We're committed to your privacy. To provide you with Bria Solo, we will need to store and process your personal data. As well, we use the information you provide to contact you via email about our relevant content, products, and services. You may unsubscribe from these communications at any time. [For more information, check out our Privacy Policy.](#)

I consent to CounterPath storing and processing my information to enable Bria Solo and receive relevant communications via email.

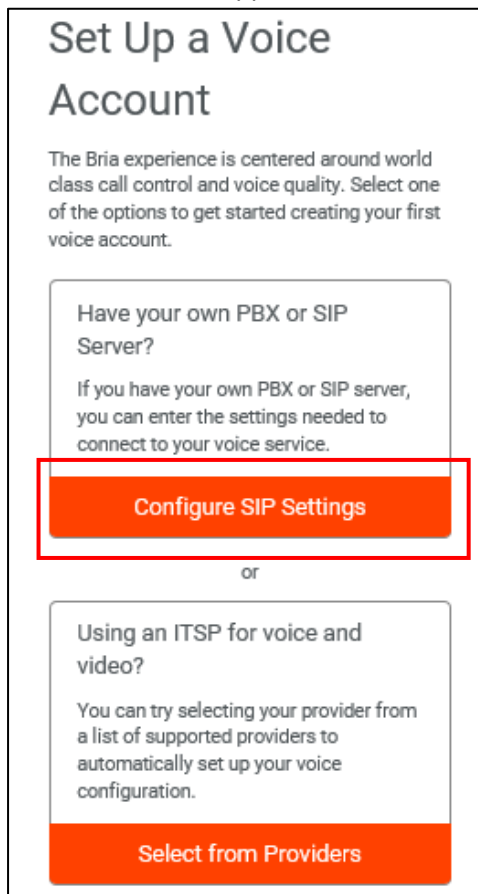
Accept Terms and Create Account

- 1.8 The following message confirms your Registration.
Select the «**First Step Set Up a Voice Account**» to start the Activation process.



Step 2: Activation

- 2.1 The below screen appears. Choose «**Configure SIP Settings**»



2.2 On the next screen you will have to fill in the following details:

2.2.1 For Telephony Plus or Telephony Small Business Service Numbers

DOMAIN: fmc.cyta.com.cy

PORT: 5061

SIP USERNAME: The number of the SIP telephone line e.g. 22999999

AUTHORISATION USERNAME: 22999999@fmc.cyta.com.cy

SIP/VOICE PASSWORD: Call 80004000 for more information

2.2.2 For Business Telephony Numbers

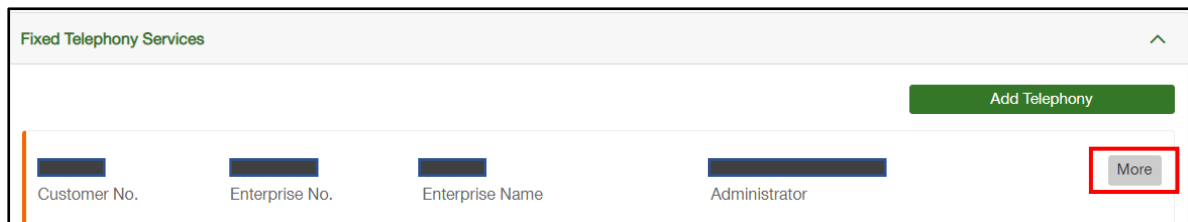
DOMAIN: bbtb.cyta.com.cy for Business Telephony connections

PORT: 5061

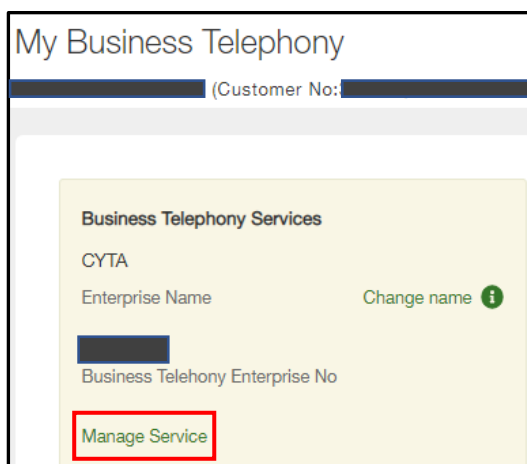
SIP USERNAME: The number of the SIP telephone line e.g. 22999999

AUTHORISATION USERNAME: 22999999@bbtb.cyta.com.cy

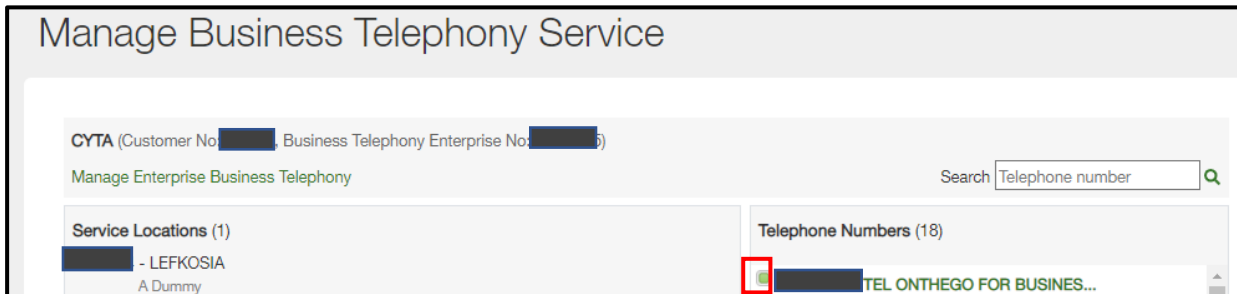
SIP/VOICE PASSWORD: Enter your 16-digit password which you can see after joining the **My Cyta** ([Log in to My Cyta | Cyta \(b2clogin.com\)](#)) and proceed by selecting «**Fixed Telephony Services**». Select the Service number that you have already entered in **My Cyta** and choose «**More**».



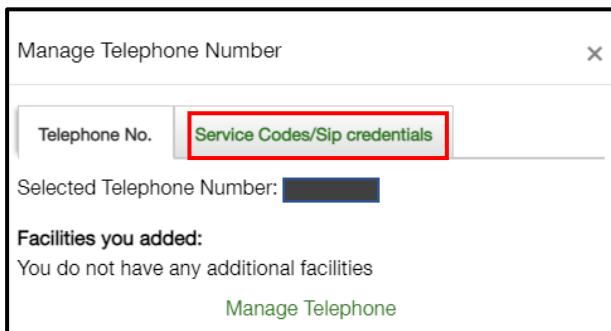
On the Business Telephony screen that appears, select «**Manage Service**».



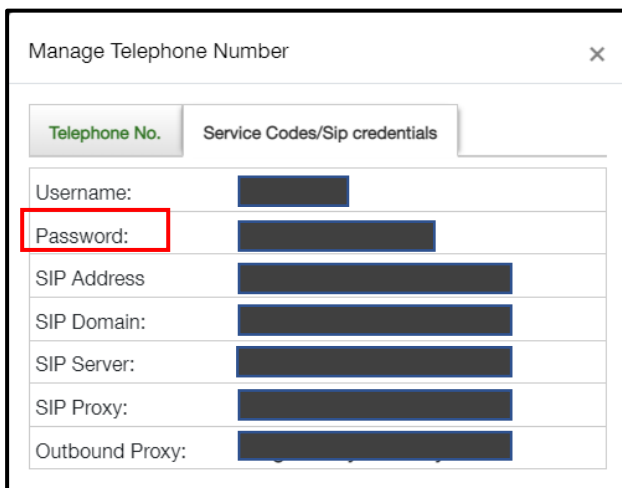
You will be taken to the screen «**Manage Business Telephony Service**» where all Business Telephony numbers are displayed. Select the phone number you are interested in and the «**Manage Telephone Number**» screen will appear.



After making sure that the number you are managing is the correct one, select «**Service Codes/Sip Credentials**».



The 16-digit code you need for the SIP/Voice Password will appear next to “Password”.



After filling in the necessary information, choose «**Configure Service Settings**»

Configure a Voice Account

Enter the general account information for your initial voice account. You can add up to four more voice accounts from the Voice Accounts page later.

DOMAIN <input style="width: 90%;" type="text"/>	PORT <input style="width: 90%;" type="text" value="5061"/>
SIP USERNAME/CALL EX... <input style="width: 90%;" type="text"/>	AUTHORIZATION USERN... <input style="width: 90%;" type="text"/>
SIP/VOICE PASSWORD <input style="width: 90%;" type="password" value="....."/>	CALL DISPLAY <input style="width: 90%;" type="text" value="Optional"/>

So far...

- You chose to configure a PBX/SIP server for your voice service.

[Go Back](#)

Next Step
Configure Service Settings >

Next steps.....

- Download a Bria client app
- Start Communicating!

2.3 On the next screen it is important for the proper functioning of the service to enter the following:

SIP PROXY: togs.cyta.com.cy

TRANSPORT: TLS

Self-signed certificate support: To be selected

KEEP ALIVE: Enabled

And choose «Download a Client App»

Service Settings

If you need to, you can enter specific settings for your SIP server now. You can also access these and other configuration options from the Voice Accounts page after completing set up.

SIP SETTINGS

SIP PROXY
togs.cyta.com.cy

Register with domain and receive calls

TRANSPORT: TLS | SRTP: Disabled

Self-signed certificate support

REGISTRATION TIME: 3600 | RPORT: Enabled

KEEP ALIVE: Enabled

FIREWALL

METHOD: None

FIREWALL SERVER URL: Optional

FIREWALL USER: Optional | FIREWALL PASSWORD: Optional

VOICEMAIL

VOICEMAIL NUMBER: Optional

So far...

- You chose to configure a PBX/SIP server for your voice service.
- You entered the login information for your initial voice account.

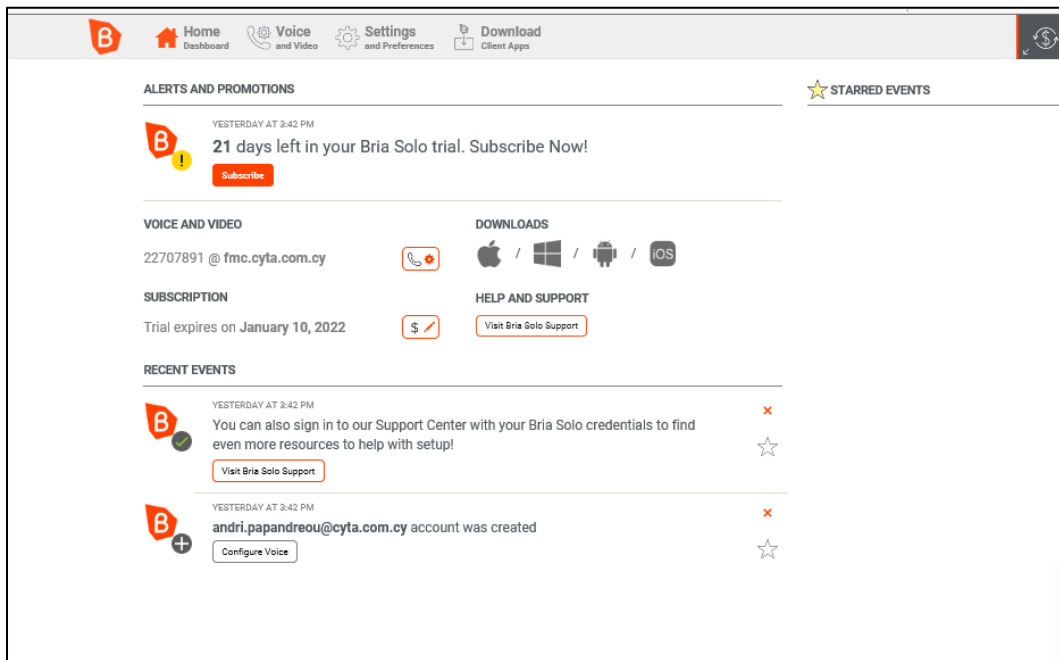
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Next Step
Download a Client App

Next steps.....

- Download a Bria client app
- Start Communicating!

2.4 Once the below screen appears it means that activation has been successfully completed.

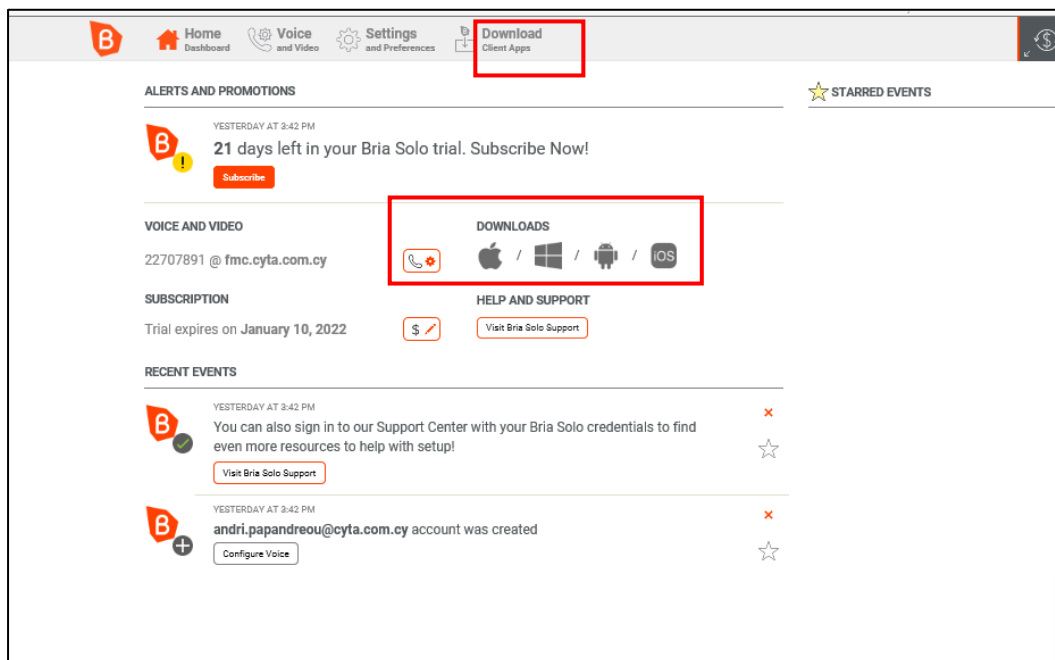


Step 3: Download App

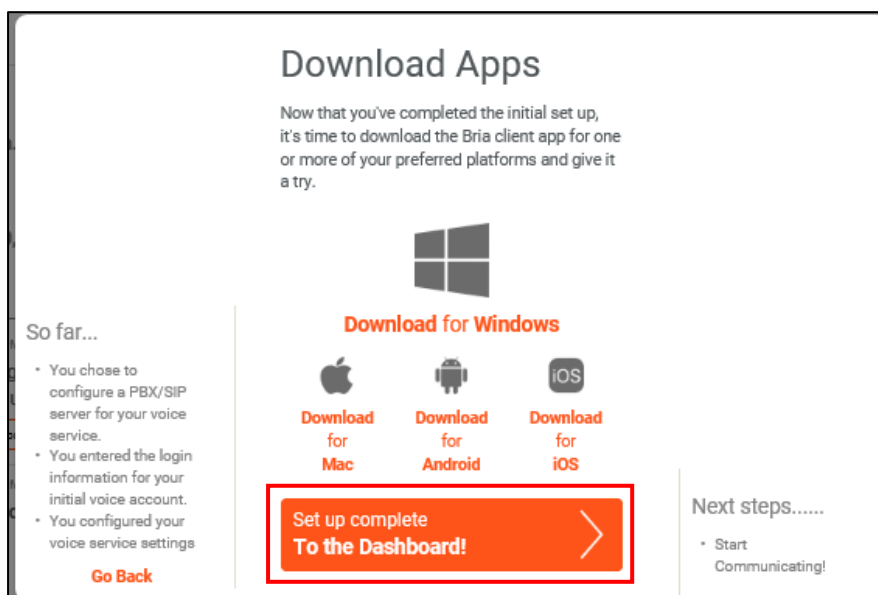
The last step is to download the BRIO Solo App to as many devices as you will use the service. In all applications you will use the credentials you specified during **Registration** (step 4 and 5).

3.1 For PC

Choose the right software for your computer as shown below:



and then choose «To the Dashboard» to complete.



3.2 On Mobile

From the Google Apps or App Store you will find and download the application “Bria – VoIP Softphone”. Activate your subscription and you're ready to use it.

