



COMMITMENT ON FIXED TELEPHONY SCHEME

TERMS AND CONDITIONS

1. Fixed Telephony Economy Plans are available wherever there is an analogue connection or a BBT Home broadband connection.
2. Customers may select any of the Talk packages in the table below. Packages are activated on the 1st of the month following the date of the customer's order.

Talk Package	Minutes per month	Monthly Subscription to Talk Package per connection, including VAT (€)	Penalty in case of termination of the Fixed Telephony Economy Plan before the end of the contract, including VAT (€)
National 100	100	2,11	25
National 250	250	6,12	25
National 500	500	12,83	25
Selected International Fixed 100	100	3,53	25
Selected International Fixed 250	250	8,57	25

After the exhaustion of available minutes, there is an extra charge of €0,0238 per call for destinations included in the package. Monthly subscription for the fixed line is not included in the 3rd column of the table above.

3. The choice of a Fixed Telephony Economy Plan Talk package requires a parallel commitment to maintain the connection for 18 months from the date of activation of the Talk time package.
4. In case of termination or transfer of the connection included in the Fixed Telephony Economy Plan before the end of the agreed 18-month period, the penalty shown in column 4 above must be paid immediately.
5. In case of temporary disconnection of the connection included in the Fixed Telephony Economy Plan, the Talk package is automatically deactivated and the customer will be obliged to pay the penalty shown in column 4 above. Connections that are already temporarily disconnected cannot be included in the Fixed Telephony Economy Plan until the temporary disconnection ends.
6. In case of a change of number, the Talk package and the contract will be transferred to the new number. The Talk package will be activated on the 1st of the month following the change of number. Unused minutes are not transferable from the old number to the new one during the month when the number is changed.
7. Transferring from one Talk package to another is only permitted within each category (national and international fixed). Transfer is free and is implemented on the 1st of the month following the placing of the customer's order. If a Talk package is changed from one category to another (e.g. from a Talk package for national calls to a Talk package for selected international fixed), the penalty shown in column 4 above must be paid immediately.
8. Talk time for international fixed destinations is valid only with fixed geographical numbers in the countries included in the packages. Mobile destinations are not included in the packages. Exceptions are the USA, China, Puerto Rico, Hawaii and Canada where calls to mobile phones are included. For information on which countries are included in the selected fixed international destinations, see the relevant list.
9. In countries included in the Fixed International Destinations, certain prefixes are excluded. For details, see the list of prefixes that are excluded from the selected international fixed destination packages.
10. Calls made through 1018 and Direct International VoIP are not included in the Talk packages for Fixed International Destinations.
11. Talk time in the National Calls Packages applies to fixed geographical numbers and mobile phones. It does not apply to calls to Premium Numbers (e.g. those with prefixes 7777, 700, 900 or calls to 118XX).
12. Talk time in the National Call Packages applies to calls to all fixed and mobile networks in Cyprus.
13. Talk time that has not been used is not transferable to the following month.
14. Talk time packages are charged by the minute.
15. Connections included in the Fixed Telephony Economy Plan are not eligible for discounts under the Talk & Save schemes.
16. The 18-month Fixed Telephony Economy Plan contract will not be automatically renewed by Cyta. The Talk package will end with the contract. Customers need to select a new Fixed Telephony Economy Plan Talk package if they so wish.
17. Fixed Telephony Economy Plans are not available to other telecommunications service providers or for commercial purposes (e.g. call centres).
18. Cyta reserves the right to amend the present terms and conditions of the offer.
19. The fixed telephony service is governed by the Fixed Telephony Special Terms.