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|  |  | |  | | --- | |  | | Telecommunications Str., P.O.Box 24929, CY-1396, Lefkosia, Cyprus  For Support/Complaint Submission Consumers: 132 Business: 150 / cyta150@cyta.com.cy | | |
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| 27/2/2024 |  |  |
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| **CONTRACT SUMMARY**   |  | | --- | |  | |  |  |  |  |  |
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| • The contract summary provides the main elements of the service offer, as required by EU Law1. | | | | | |
| • It helps to make a comparison between service offers. | | | | | |
| • It provides complete information about the services provided in other documents. | | | | | |
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| Service | **Installation Fee (1)** | **Monthly Subscription** | **Monthly Subscription** |
| **STB** |  | **Customers with Internet** | **Customers without Internet** |
| CYTAVISION VALUE PACK | €29 | €12 | €16,18 |
| CYTAVISION VARIETY PACK (with STB) | €29 | €24 | €28,18 |
| CYPRUS FOOTBALL BASIC PACK (with STB) | €29 | €29,90 | €32,08 |
| **TV App** |  |  |  |
| CYTAVISION VALUE TV PACK | - | €12 | - |
| CYTAVISION VARIETY TV PACK) | - | €24 | - |
| CYPRUS FOOTBALL BASIC PACK | - | €29,90 | - |
| ADD-ON CY FOOTBALL PACK | - | €27 | - |
| ADD-ON INTERNATIONAL SPORTS PACK | - | €13,90 | - |

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| **1. Installation Fee** | | | | |
| The installation fee of Cytavision (with Set-Top-Box, STB) Services is €29 each which can either be paid once off or in 10 Monthly Installments.  No installation fee applies for Cytavision with a smart TV Application. | | | | |
| **2. Termination** | | | | |
| Upon termination Cytavision (with STB) services the equipment provided by Cyta for the operation of the services must be returned to Cyta. If the equipment is not returned there will be a charge of € €95,20 per STB. | | | | |
| **3. Other Relevant Information** Cyta shall notify the Subscriber at least one (1) month before the date of application of new fees/rates and for its right to terminate in accordance with Term 13.5 of the General Agreement for the Provision of Electronic Communications. | | | | |
| ***Cytavision Packages*** | | | | |
| Cytavision is Cyta’s subscription TV which us provided via three basic packages: | | | | |
| Value TV Pack: Thematic content form all genres like free-to-air Cypriot Channels, News Channels, Documentaries, Kids και General Interest Channels etc.  Variety TV Pack: Enriched thematic content from all genres like free-to-air Cypriot Channels, News Channels, Documentaries, Kids, General Interest Channels and Cinema Channels. Cyprus Football Basic Pack: Includes Cyprus Football via the Cytavision Sports HD 1-2, Cablenet Sports 1-2, Primetel Sports channels and also includes free-to-air Cypriot channels.  A list of channels can be found at *https://www.cyta.com.cy/tv-channel-numbering*. | | | | |
| The additional sports packages are added to the basic Cytavision packages: Cyprus Football: Includes Cyprus Football via the Cytavision Sports HD 1-2, Cablenet Sports 1-2 and Primetel Sports HD channels. International Football: Includes International Football events and other sports via the Cytavision Sports HD 3-7, Cablenet Sports 2, Primetel Sports 2-3 etc. | | | | |
| Discounts apply with the following combination of packages:   |  |  | | --- | --- | |  | **STB & TV App** | | Value Pack with Cyprus Football and International Sports | Total price €47,90 (from €52,90). | | Variety Pack with Cyprus Football | Total price €44 (from €51) | | Variety Pack with Cyprus Football and International Sports | Total price €52,90 (from €64,90) |   More Info: *https://www.cyta.com.cy/telephony-internet* and *https://www.cyta.com.cy/tv* | | | | |
| All quoted prices include VAT. | | | | |