

28/4/2023

Telecommunications Str., P.O.Box 24929,
CY-1396, Lefkosia, Cyprus

For Support/Complaint Submission
Consumers: 132
Business: 150 / cyta150@cyta.com.cy

**CONTRACT SUMMARY**

* The contract summary provides the main elements of the service offer, as required by EU Law1.
* It helps to make a comparison between service offers.
* It provides complete information about the services provided in other documents.

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| **Service** | **Installation Fee (1)** | **Monthly Subcsription (2)** |
| Telephony Plus  | Free | € 4,70 |
| Note: 1. The Telephony Plus service can connect up to 4 telephone numbers.
2. The above fees are for customers who have two or more telephone numbers or at least one number and one broadband service installed e.g. Internet Home or Cytavision.
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**1. Installation Fee**: The connection fee for additional numbers at an existing Telephony Plus service is free of charge.

**2. Monthly Subcsription**: For a 2nd telephone number there is an additional charge of €4,70/month whereas for a 3rd and 4th telephone number there is an additional charge of €3,57/month per number.

**3. Features for end-users with disabilities:**

People with special needs:

• Free Telephony monthly subscription + 100 Minutes to local Providers.

Low income customers:

• 50% discount on the Telephony monthly subscription.

More Info: <https://www.cyta.com.cy/telephony-internet>

All quoted prices include VAT.