

As of 1/05/2023

BROADBAND TELEPHONY SERVICE	CHARGE PER UNIT WITHOUT VAT (€)	CHARGE PER UNIT WITH 19% VAT (€)	CHARGE UNIT
<b>Service Provision Charges</b>			
<b>TELEPHONY</b> (one telephone number per connection) Connection Telephony Subscription Telephony	33,61 14,25	40,00 16,96	once off monthly for one telephone number
<b>TELEPHONY PLUS</b> (up to 4 telephone numbers per connection) Connection Telephony Plus Subscription Telephony Plus - 1st telephone number Subscription 2nd telephone number Telephony Plus - without Internet and/or Cytavision Subscription 2nd telephone number Telephony Plus - with Internet and/or Cytavision  Subscription 3rd telephone number Telephony Plus Subscription 4th telephone number Telephony Plus	33,61 14,25 11,43 3,95  3,00 3,00	40,00 16,96 13,60 4,70  3,57 3,57	once off monthly for one telephone number monthly per additional number monthly per additional number  monthly per additional number monthly per additional number
<b>Special tariff package for individuals with low income</b> Connection Subscription	16,81 7,13	20,00 8,48	once off monthly for one telephone number
<b>Special tariff package for individuals with special needs</b> Connection Subscription	0,00 0,00	0,00 0,00	once off monthly for one telephone number
<b>TELEPHONY SPECIAL USE</b> for alarm systems (one telephone number per connection)  Connection Telephony Special Use Subscription Telephony Special Use	  33,61 14,25	  40,00 16,96	  once off monthly for one telephone number
<b>Facilities included free of charge in your monthly subscription for every broadband number</b>			
Call Forwarding (Always, on Busy, on No Answer) Do not Disturb Automatic Callback Call Return Last Number Redial Calling Line ID Blocking (CLIR) Speed Dial 8 & 100 Call Waiting Call Hold 3 Way Call Monthly usage limit Automatic mobile call transfer Call Completion on Non Reachable	Free of charge		
<b>Facilities</b>			
<b>Caller ID (CLIP)</b> Connection Monthly Subscription	10,00 2,00	11,90 2,38	once off
<b>Telephony OntheGo (Product Telephony Plus)</b> Connection Monthly Subscription	5,00 1,68	5,95 2,00	once off
<b>Anonymous Call Rejection</b> Connection Deactivation Monthly Subscription	10,00 10,00 Free of charge	11,90 11,90	once off once off
<b>Selective Call Forwarding</b> Connection Monthly Subscription	10,00 2,00	11,90 2,38	once off
<b>Selective Call Rejection</b> Connection Monthly Subscription	10,00 2,00	11,90 2,38	once off
<b>Bundle of Selective call rejection &amp; Caller ID</b> Connection Monthly Subscription	10,00 3,00	11,90 3,57	once off
<b>Coded Barring of Outgoing Calls (except 112, 199,132) or International Calls or Mobile Calls or Premium Calls or International &amp; Premium Calls or International &amp; Mobile Calls.</b> Connection Monthly Subscription Activation	8,50 Free of charge 0,10252	10,12 Free of charge 0,12200	once off per use
<b>Change of barring code</b>	8,50	10,12	once off
<b>Barring of Incoming Calls</b> Connection Monthly Subscription Debarring	8,50 5,00 Free of charge	10,12 5,95	once off
<b>Barring of Premium Calls or Call Forward or International Calls</b> <b>Debarring of Premium Calls or Call Forward or International Calls</b>	Free of charge 5,00	Free of charge 5,95	once off

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<b>Barring of Premium &amp; International Calls</b> <b>Debarring of Premium &amp; International Calls</b>	Free of charge 5,00	Free of charge 5,95	once off
<b>Call Forward announcement in case of number change or number termination (valid for two months) - available upon customer order</b>			
Activation Monthly Subscription	10,00 Free of charge	11,90 Free of charge	once off
<b>Voicemail</b> Connection Activation Monthly Subscription	Free of charge 0,1100 1,00	Free of charge 0,1309 1,19	per use
<b>Fax-on Email</b> Connection Monthly Subscription	10,00 5,55	11,90 6,60	once off
<b>Analogue PBX facility</b> <b>Analogue Telephone Adaptor ATA 2 Port (for 2 numbers)</b> Connection Monthly Subscription	Free of charge 15,00 4,70	Free of charge 17,85 5,59	once off per adaptor
<b>Analogue Telephone Adaptor ATA 4 Port (for 3-4 numbers)</b> Connection Monthly Subscription	20,00 8,00	23,80 9,52	once off per adaptor
<b>Hot Line</b> (predefined number) Connection Monthly Subscription Activation	Free of charge Free of charge 0,1100	Free of charge Free of charge 0,1309	per use
<b>Hot Line</b> (permanent number) Connection Monthly Subscription	Free of charge Free of charge	Free of charge Free of charge	
<b>Permanent Calling Line ID Blocking (CLIR)</b>	Free of charge	Free of charge	
<b>Temporary Disconnection facility (up to 6 months)</b> Disconnection Charge Monthly Subscription-per number-for temporary disconnected numbers (1st & 2nd number) Monthly Subscription-per number- for temporary disconnected numbers (3rd & 4th number) Number Reconnection after Temporary Disconnection (for up to 6 months)	Free of charge 1,50 1,50 1,00	Free of charge 1,79 1,79 1,19	per number
<b>Additional Services/Supplementary Services</b>			
<b>External Removal Charge</b>	Free of charge	Free of charge	
<b>Number Reconnection</b> (unpaid bill)	1,71	2,03	per number
<b>Number Reconnection</b> (after temporary disconnection)	2,00	2,38	per number
<b>Change of VoIP number</b>	15,00	17,85	
<b>Additional number for existing Telephony Plus Service (installed by Cyta)</b>	Free of charge	Free of charge	
<b>Additional number for existing Telephony Plus Service (self installation)</b>	Free of charge	Free of charge	
<b>Transfer of Ownership</b>	15,00	17,85	
<b>Transfer of Ownership (Sub Death)</b>	Free of charge	Free of charge	
<b>Listing of the VoIP numbers in the White Pages Directory</b> (if the listing is under the name of the owner of the Fixed Telephony Service)	Free of charge	Free of charge	
<b>Conversion of existing Cyta analogue number to Broadband Telephony</b> with simultaneous order for DSLAccess/Internet Home/Cvtavision	Free of charge	Free of charge	
<b>Convert existing Cyta analogue number to Broadband Telephony</b>	Free of charge	Free of charge	
<b>Modem charge when it is not returned after the service is disconnected permanently.</b>	30,00	35,70	
<b>Call Charges</b>			
<b>The call charges, discount schemes and Economy Plans of fixed telephony apply to Broadband Telephony service.</b>			