

As of 01/07/2018

BROADBAND TELEPHONY SERVICE	CHARGE PER UNIT WITHOUT VAT (€)	CHARGE PER UNIT WITH 19% VAT (€)	CHARGE UNIT
Service Provision Charges			
TELEPHONY (one telephone number per connection) Connection Telephony Subscription Telephony	42,02 13,93	50,00 16,58	once off monthly for one telephone number
Special tariff package for individuals with low income Connection Subscription	21,01 6,97	25,00 8,29	once off monthly for one telephone number
Special tariff package for individuals with special needs Connection Subscription	0,00 0,00	0,00 0,00	once off monthly for one telephone number
TELEPHONY PLUS (up to 4 telephone numbers per connection) Connection Telephony Plus Subscription Telephony Plus - 1st telephone number Subscription 2nd telephone number Telephony Plus Subscription 3rd telephone number Telephony Plus Subscription 4th telephone number Telephony Plus	42,02 13,93 3,63 3,00 3,00	50,00 16,58 4,32 3,57 3,57	once off monthly for one telephone number monthly per additional number monthly per additional number monthly per additional number
Special tariff package for individuals with low income Connection Subscription	21,01 6,97	25,00 8,29	once off monthly for one telephone number
Special tariff package for individuals with special needs Connection Subscription	0,00 0,00	0,00 0,00	once off monthly for one telephone number
TELEPHONY SPECIAL USE for alarm systems (one telephone number per connection) Connection Telephony Special Use Subscription Telephony Special Use	42,02 13,93	50,00 16,58	once off monthly for one telephone number
Facilities included free of charge in your monthly subscription for every broadband number			
Call Forwarding (Always, on Busy, on No Answer) Do not Disturb Automatic Callback Call Return Last Number Redial Calling Line ID Blocking (CLIR) Speed Dial 8 & 100 Call Waiting Call Hold 3 Way Call Monthly usage limit Automatic mobile call transfer Call Completion on Non Reachable	Free of charge		
Facilities			
Caller ID (CLIP) Connection Monthly Subscription	10,00 2,00	11,90 2,38	once off
Telephony OntheGo (Product Telephony Plus) Connection Monthly Subscription	5,00 1,68	5,95 2,00	once off
Anonymous Call Rejection Connection Deactivation Monthly Subscription	10,00 10,00	11,90 11,90	once off once off
Selective Call Forwarding Connection Monthly Subscription	10,00 2,00	11,90 2,38	once off
Selective Call Rejection Connection Monthly Subscription	10,00 2,00	11,90 2,38	once off
Bundle of Selective call rejection & Caller ID Connection Monthly Subscription	10,00 3,00	11,90 3,57	once off

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Coded Barring of Outgoing Calls (except 112, 199,132) or International Calls or Mobile Calls or Premium Calls or International & Premium Calls or International & Mobile Calls.			
Connection	8,50	10,12	once off
Monthly Subscription	Free of charge		
Activation	0,10252	0,12200	per use
Change of barring code	8,50	10,12	once off
Barring of Incoming Calls			
Connection	8,50	10,12	once off
Monthly Subscription	5,00	5,95	
Debarring	Free of charge		
Barring of Premium Calls or Call Forward or International Calls			
	Free of charge		
Debarring of Premium Calls or Call Forward or International Calls			
	5,00	5,95	once off
Barring of Premium & International Calls			
	Free of charge		
Debarring of Premium & International Calls			
	5,00	5,95	once off
Call Forward announcement in case of number change or number termination (valid for two months) - available upon customer order			
Activation	10,00	11,90	once off
Monthly Subscription	Free of charge		
Voicemail			
Connection	Free of charge		
Activation	0,1100	0,1309	per use
Monthly Subscription	1,00	1,19	
Fax-on Email			
Connection	10,00	11,90	once off
Monthly Subscription	5,55	6,60	
Analogue PBX facility			
Analogue Telephone Adaptor ATA 2 Port (for 2 numbers)			
Connection	15,00	17,85	once off per adaptor
Monthly Subscription	4,70	5,59	
Analogue Telephone Adaptor ATA 4 Port (for 3-4 numbers)			
Connection	20,00	23,80	once off per adaptor
Monthly Subscription	8,00	9,52	
Hot Line (predefined number)			
Connection	Free of charge		
Monthly Subscription	Free of charge		
Activation	0,1100	0,1309	per use
Hot Line (permanent number)			
Connection	Free of charge		
Monthly Subscription	Free of charge		
Permanent Calling Line ID Blocking (CLIR)			
	Free of charge		
Temporary Disconnection facility (up to 6 months)			
Disconnection Charge	Free of charge		
Monthly Subscription-per number-for temporary disconnected numbers (1st & 2nd number)	Free of charge		
Monthly Subscription-per number- for temporary disconnected numbers (3rd & 4th number)	Free of charge		
Number Reconnection after Temporary Disconnection (for up to 6 months)	1,00	1,19	per number
Additional Services/Supplementary Services			
External Removal Charge	4,20	5,00	per access point
Number Reconnection (unpaid bill)	1,71	2,03	per number
Number Reconnection (after temporary disconnection)	2,00	2,38	per number
Change of VoIP number	15,00	17,85	

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BROADBAND TELEPHONY SERVICE	CHARGE PER UNIT WITHOUT VAT (€)	CHARGE PER UNIT WITH 19% VAT (€)	CHARGE UNIT
Additional number for existing Telephony Plus Service (installed by Cyta)	8,40	10,00	per application
Additional number for existing Telephony Plus Service (self installation)	8,40	10,00	per application
Transfer of Ownership	15,00	17,85	
Transfer of Ownership (Sub Death)	Free of charge		
Listing of the VoIP numbers in the White Pages Directory (if the listing is under the name of the owner of the Fixed Telephony Service)	Free of charge		
Conversion of existing Cyta analogue number to Broadband Telephony with simultaneous order for DSLAccess/Internet Home/Cvtavision	Free of charge		
Convert existing Cyta analogue number to Broadband Telephony	Free of charge		
Modem charge when it is not returned after the service is disconnected permanently.	40,00	47,60	
Call Charges			
The call charges, discount schemes and Economy Plans of fixed telephony apply to Broadband Telephony service.			