Terms of Use

1. For outgoing calls in Zone 1 there is a minimum charge of 30 seconds and then charging is applied per 1 second.
2. For outgoing calls in Zones 2 - 4 there is a minimum charge of 60 seconds and then charging is applied per 30 seconds.
3. For incoming calls in all Zones charging per second.
4. There is a roaming charge for both outgoing and incoming calls.
5. All tariffs are including VAT.
6. For usage of International Roaming Services to a network within the European Union, VAT is applicable.
7. For usage of International Roaming Services to all other Networks outside the European Union, VAT is not applicable.
8. For Fax & Data Services the charge is the same as for voice calls.
9. Dialing short codes (123 for Voicebox and 132 for our customer care), will be charged as an international call to Cyprus (applies for paymonthly customers only).
10. Video Calls will be charged the same as voice calls.
11. While roaming in any of the networks that there is a live roaming agreement, outgoing calls to National Free Phone (800), to International Free Phone Phone (00800), to Premium Services, to Satellite Networks or to any other Local Service that the roaming partner provides, will be charged according to the roaming rates that the roaming partner network applies, with an extra roaming charge of 15%, plus 19% VAT.
12. For destinations were Vodafone Passport is not available the basic roaming charges apply.