## **Description of the "Online Offers" Plan**

1. The "Online Offers" Plan ("Offers Plan") is aimed at existing and new customers who choose to order selected products from the Cyta website.

Specifically, the Offers Plan applies only to the following products:

- Mobile Telephony (FREEDOM, FREEDOM plus, FREEDOM max, FREEDOM Family, RED 1, RED 2 and Youth pay monthly plans)
- Fixed Telephony (Broadband Telephony)

Before ordering the above products, customers need to have signed the <u>General Agreement for</u> the Provision of Electronic Communications.

2. Customers will be entitled to the following gifts and/or discounts depending on their availability, and depending on the service(s) they order and/or maintain as follows:

## **Cytamobile-Vodafone Offer**

- a) New and existing pay monthly **FREEDOM, FREEDOM plus and FREEDOM max plan** customers are eligible to receive a 20% discount on the monthly subscription for 24 months with a renewal of an existing plan, a number transfer or a new connection.
- b) New and existing pay monthly FREEDOM, FREEDOM plus, FREEDOM max, RED 1, RED 2 and Youth plan customers with handset order are eligible to receive an Activity Tracker worth up to €50.
- c) New and existing **pay monthly FREEDOM Family** customers with handset order are eligible to receive as a gift a Xiaomi Redmi Watch 3 (Black) gift worth €129.
- d) Each customer can receive the gift only once (per plan) and the gift will not be given again irrespective of any future changes that the customer may make to his/her plan.
- f) The customer will not be entitled to the gift in case he/she places a pre-order for a handset.

## **Fixed Telephony Offer**

Existing Analogue Telephony customers who choose to upgrade to Broadband Telephony (Telephony and Telephony Plus packages) are eligible to a free transfer.

- 3. The gifts that will be given cannot be exchanged for other products. They are not transferable and are non-returnable.
- 4. The gifts will be delivered by Courier to the address of the customer after the provision of the service is completed. The only exceptions are gifts related to mobile plans with Handset order, with store pick-up, where the gift will be given to the customer at the Cyta store.
- 5. The Offers Plan will apply from 3rd of April 2024 and will remain in force until the maximum number of participants, as determined by Cyta, is reached.
- 6. Applications for participation in the Exclusive Online Offers Plan (and acceptance of the terms & conditions) may only be submitted online via the Cyta website (www.cyta.com.cy).
- 7. Cyta reserves the right to amend the present Plan without prior notice.
- 8. The services of the present Offers Plan are governed by the <u>General Agreement for the Provision of Electronic Communications</u>.