

28/4/2023

Telecommunications Str., P.O.Box 24929,
CY-1396, Lefkosia, Cyprus

For Support/Complaint Submission
Consumers: 132
Business: 150 / cyta150@cyta.com.cy

**CONTRACT SUMMARY**

* The contract summary provides the main elements of the service offer, as required by EU Law1.
* It helps to make a comparison between service offers.
* It provides complete information about the services provided in other documents.

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| **Service** | **Installation Fee (1)** | **Monthly Subcsription (2)** |
| Telephony Plus | €40 | € 16,96 |
| Note: 1. The Telephony Plus service can connect up to 4 telephone numbers.
2. The above fees are for new customers without an existing broadband service.
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**1. Installation Fee**: €40 can be paid once off or in 10 monthly installments per access point. The installation fee for additional numbers at an existing Telephony Plus service is free of charge.

**2. Monthly Subcsription**: For a 2nd telephone number there is an additional charge of €13,60/month whereas for a 3rd and 4th telephone number there is an additional charge of €3,57/month per number.

**3. Features for end-users with disabilities:**

People with special needs:

• Free Telephony monthly subscription + 100 Minutes to local Providers.

Low income customers:

• 50% discount on the Telephony monthly subscription.

More Info: <https://www.cyta.com.cy/telephony-internet>

All quoted prices include VAT.